

Allegan County Board of Commissioners



County Services Building
3283 – 122nd Avenue
Allegan, MI 49010
269-673-0203 Main Office
269-686-5331 Main Fax
<http://www.allegancounty.org>

Jim Storey, Chairperson
Dean Kapenga, Vice Chairperson

BOARD PLANNING SESSION-AGENDA

Thursday, October 13, 2022, @ 3:00PM
County Services Building, Board Room
Virtual Meeting Options - Instructions **Attached**

DISTRICT 1
Dean Kapenga
616-218-2599
dkapenga@
allegancounty.org

3:00PM **CALL TO ORDER:**

ROLL CALL:

OPENING PRAYER: Commissioner Dean Kapenga

PLEDGE OF ALLEGIANCE:

PUBLIC PARTICIPATION:

ADDITIONAL AGENDA ITEMS:

APPROVAL OF AGENDA:

PRESENTATION: County Legal Assistance Center

DISTRICT 2
Jim Storey
616-848-9767
jstorey@
allegancounty.org

DISTRICT 3
Max R. Thiele
269-673-4514
mthiele@
allegancounty.org

DISCUSSION ITEMS:

1. National Survey Results Presentation
2. Emergency Management Update—Scott Corbin, Emergency Management Director
3. Administrative Update

DISTRICT 4
Mark DeYoung
616-318-9612
mdeyoung@
allegancounty.org

OTHER ITEMS:

PUBLIC PARTICIPATION:

FUTURE AGENDA TOPICS:

1. Administrative Update
 - a. 3rd Quarter Capital Report

ADJOURNMENT: Next Meeting—Thursday, October 27, 2022, 9:00AM @ COUNTY SERVICES BUILDING, BOARD ROOM.

DISTRICT 5
Tom Jessup
269-637-3374
tjessup@
allegancounty.org

DISTRICT 6
Gale Dugan
269-694-5276
gdugan@
allegancounty.org

DISTRICT 7
Rick Cain
269-744-7918
rcain@
allegancounty.org

Mission Statement

“The Allegan County Board of Commissioners shall plan, develop, and evaluate the necessary policies and resources to ensure our county continues to progress and prosper”



Allegan County Board of Commissioners

STEP 1: Connect to the Meeting

- OPTION 1: Zoom over Telephone

- Call (929) 205-6099 -or- (312) 626-6799 -or- (253) 215-8782
- Type in Meeting ID: 891 6032 7098, then #, then # again
- Type in Meeting Password: 101322, then #

- To raise your hand to speak, press *9
- To Mute and Unmute, press *6

<STOP here>

You do not have to continue reading the rest of the instructions.

- OPTION 2: Youtube

- Open Internet Explorer or Chrome
- Navigate to <https://www.youtube.com/channel/UCQIiZQstN2Pa57QAItAWdKA>
- Click on image of “Live” video

<STOP here>

You do not have to continue reading the rest of the instructions.

- OPTION 3: Zoom over Web browser

- Open Internet Explorer or Chrome
- Navigate to <https://zoom.us/j/89160327098>
- Meeting Password: 101322

<Continue with the rest of the instructions>

STEP 2: Enter registration information

The screenshot shows a web browser window with the URL `zoom.us/webinar/register/WN_YneHxuk_SjqfnMwchbtUEg`. The page title is "Webinar Registration".

Registration details:

- Topic: BOC Meeting - 4/9/2020
- Time: Apr 9, 2020 01:00 PM in Eastern Time (US and Canada)

Registration form fields (marked as required with an asterisk):

- First Name *
- Last Name *
- Email Address *
- Confirm Email Address *

Below the form is a reCAPTCHA challenge with the text "I'm not a robot" and a "reCAPTCHA Privacy - Terms" link. A blue button labeled "Join Webinar in Progress" is located below the reCAPTCHA.

At the bottom of the page is a footer with navigation links:

- About: Zoom Blog, Customers, Our Team, Why Zoom, Features, Careers, Integrations, Partners, Investors
- Download: Meetings Client, Zoom Rooms Client, Browser Extension, Outlook Plug-in, Lync Plug-in, iPhone/iPad App, Android App
- Sales: 1.888.799.9666, Contact Sales, Plans & Pricing, Request a Demo, Webinars and Events
- Support: Test Zoom, Account, Support Center, Live Training, Feedback, Contact Us, Accessibility

Four blue arrows with white text provide instructions:

1. Enter name and email (points to the name and email input fields)
2. Click this box (points to the "I'm not a robot" checkbox)
3. Answer challenge question (points to the reCAPTCHA image grid)
4. Click when done. (points to the "Join Webinar in Progress" button)

STEP 3: This Window will appear when connected.



STEP 4: Adjust audio settings (if needed)

The screenshot shows the Zoom application interface. A vertical black bar on the left side of the screen has a blue arrow labeled '1' pointing to the 'Audio' menu item in the left-hand navigation pane. A blue arrow labeled '2' points from the 'Audio' menu item to the 'Settings' window, which is open to the 'Audio' tab. In the 'Settings' window, the 'Speaker' dropdown menu is set to 'Remote Audio'. Below the 'Speaker' section, there are sliders for 'Output Level' and 'Volume', and a checked checkbox for 'Automatically adjust volume'. The 'Microphone' section shows a 'Test Mic' button and a dropdown menu, with sliders for 'Input Level' and 'Volume', and a checked checkbox for 'Automatically adjust volume'. At the bottom of the 'Settings' window, there are several unchecked checkboxes: 'Use separate audio device to play ringtone simultaneously', 'Automatically join audio by computer when joining a meeting', and 'Mute my microphone when joining a meeting'. There are also two checked checkboxes: 'Press and hold SPACE key to temporarily unmute yourself' and 'Sync buttons on headset'. An 'Advanced' button is located at the bottom right of the 'Settings' window. In the background, a meeting agenda is visible with the following text: 'Economic Development — Greg King, Director', 'ADMINISTRATIVE REPORTS:', 'CONSENT ITEMS:', and '1. Motion to approve of claims paid and to incorporate into proceedings of the Board (3/20/20 & 3/27/20)'. At the bottom of the screen, there is a meeting toolbar with icons for 'Chat', 'Raise Hand', and 'Q&A'.

STEP 5: Raise hand to be recognized to speak.

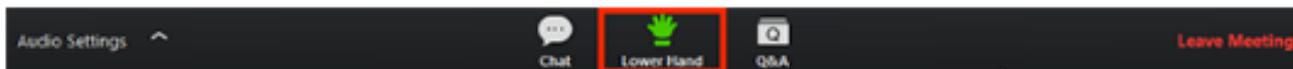
- Once “Raise Hand” is clicked, the Board Chairperson will receive notice and may UNMUTE your microphone when ready and verbally recognize you to speak.

On bottom of screen.

1. Click **Raise Hand** in the Webinar Controls.



2. The host will be notified that you've raised your hand.
3. Click **Lower Hand** to lower it if needed.



STEP 6: To leave the meeting

The screenshot shows a Zoom meeting interface. At the top, a green banner reads "You are viewing Allegan County Administration's screen" with a "View Options" dropdown. In the top right corner, there is an "Enter Full Screen" button. The main content is a document viewer displaying a Microsoft Word document titled "BOC20200409_agenda [Compatibility Mode] - Word". The document header includes the "Allegan County Board of Commissioners" logo and contact information for County Services Building, including address, phone, fax, and website. Below the header, the document title is "BOARD OF COMMISSIONERS MEETING – AGENDA". The agenda items are listed by district: DISTRICT 1 (Dean Kasperge), DISTRICT 2 (Jim Storey), DISTRICT 3 (Max R. Thiele), and DISTRICT 4 (Mark DeYoung). The agenda items include: Virtual Meeting – Connectivity Instructions (Attached), 1PM CALL TO ORDER, ROLL CALL, OPENING PRAYER, PLEDGE OF ALLEGIANCE, COMMUNICATIONS: Attached, APPROVAL OF MINUTES: Attached, PUBLIC PARTICIPATION, ADDITIONAL AGENDA ITEMS, APPROVAL OF AGENDA, PRESENTATIONS, PROCLAMATIONS, INFORMATIONAL SESSION: Attached, and ADMINISTRATIVE REPORTS. At the bottom of the document viewer, it shows "PAGE 1 OF 2" and "251 WORDS". Below the document viewer is a Zoom meeting control bar with icons for "Audio Settings", "Chat", "Raise Hand", and "Q&A". A red "Leave Meeting" button is located in the bottom right corner of the control bar. A large blue arrow points to this "Leave Meeting" button.

THE NCSTM

THE NATIONAL COMMUNITY SURVEYTM



Results for Alleghan County, MI

October 13, 2022



Civic Communication & Analytics Platform

Smarter, better connected communities. A civic surveying, policy polling, and constituent communication tech platform.



Advanced Survey Science & Performance Analytics

Data insights to help communities move forward. The premiere provider of professional civic surveys and performance benchmarking analyses.

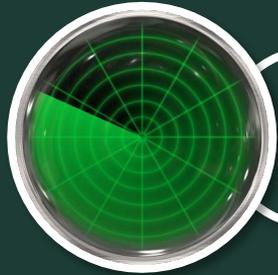
Questions about our product?

Visit www.polco.us to learn more

Exclusive partners of:



Role of Resident Surveys in Local Governance



Monitor trends in resident opinion



Measure government performance



Inform budget, land use, strategic planning decisions



Benchmark service ratings

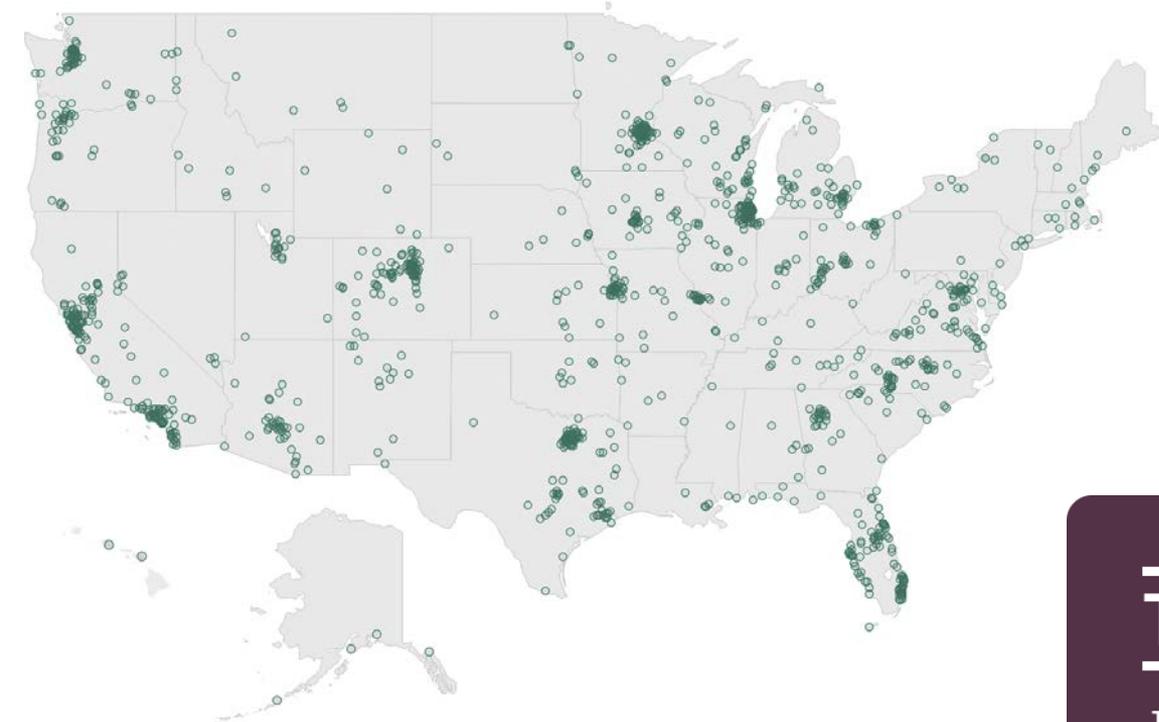


The National Community Survey™ in Allegan County

The NCS™ for Allegan County, MI

- Second time conducting The NCS (previous survey in 2019)
- Survey conducted from June 13, 2022 to August 1, 2022
- “Hybrid” mailing approach employed:
 - Probability-based sample of 2,800 households
 - 371 total responses received
 - 14% overall response rate
 - Non-probability, open-participation sample: 126 responses
- Results statistically weighted to reflect Allegan County overall
- 95% confidence interval with a +/- 5% margin of error

National Benchmark Comparison Database



More than **500** comparison communities across the nation.

Representing the opinions of more than **50 million** residents.

THE NCS[™]

THE NATIONAL COMMUNITY SURVEY[™]

Overview of Survey Results

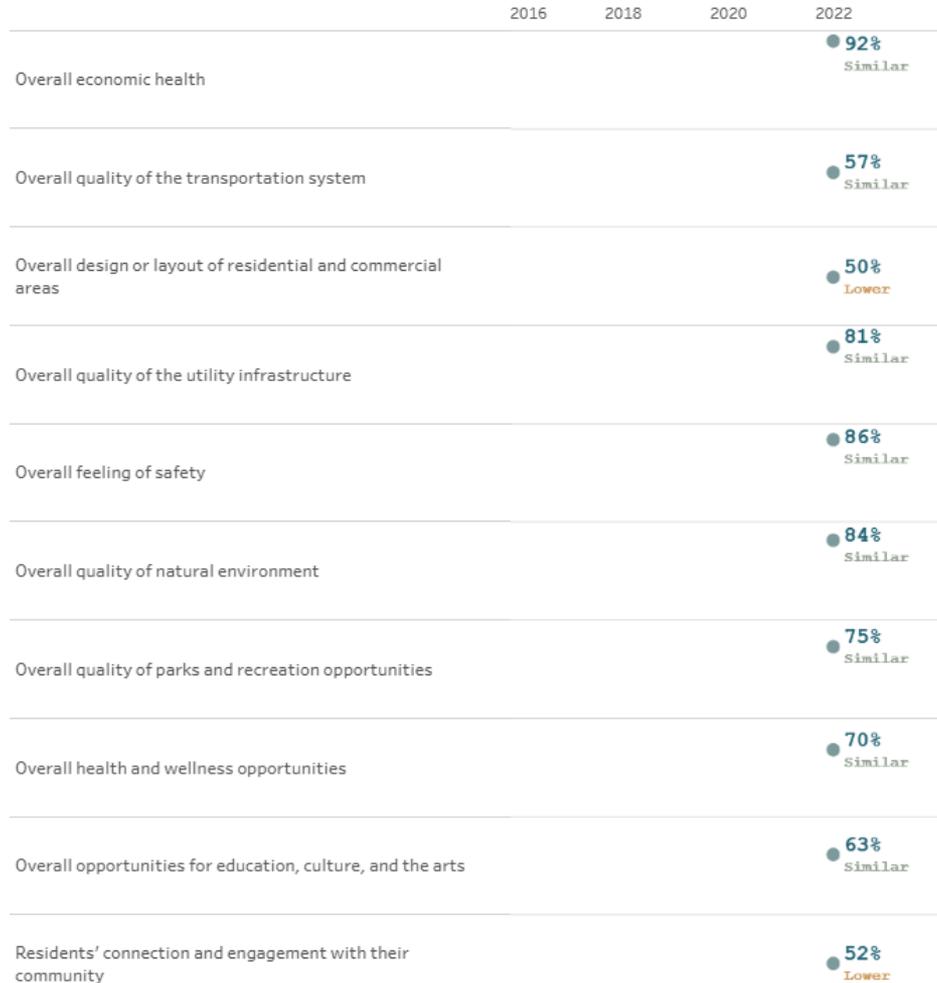
Facets of Community Livability: Quality

Please rate each of the following characteristics as they relate to Allegan County as a whole.
(% excellent or good)

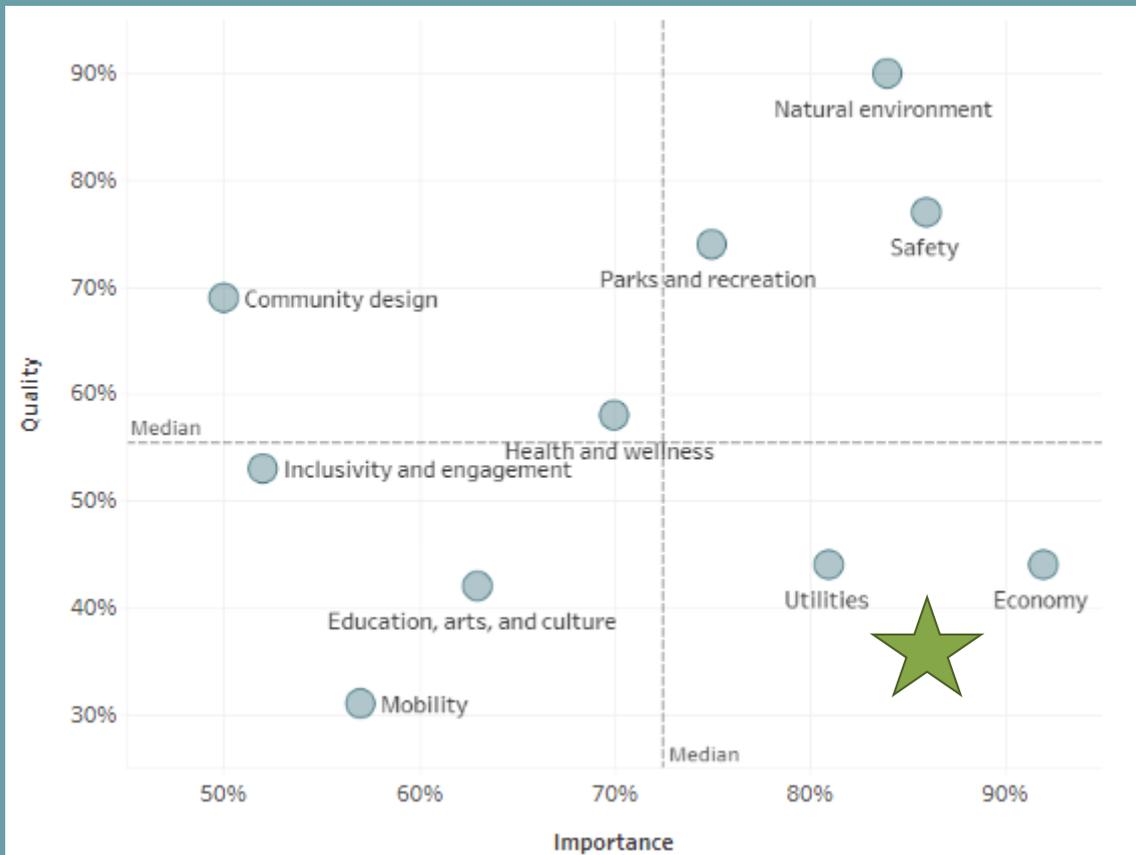


Facets of Community Livability: Importance

Please rate how important, if at all, you think it is for the Allegan County community to focus on each of the following in the coming two years.
(% essential or very important)



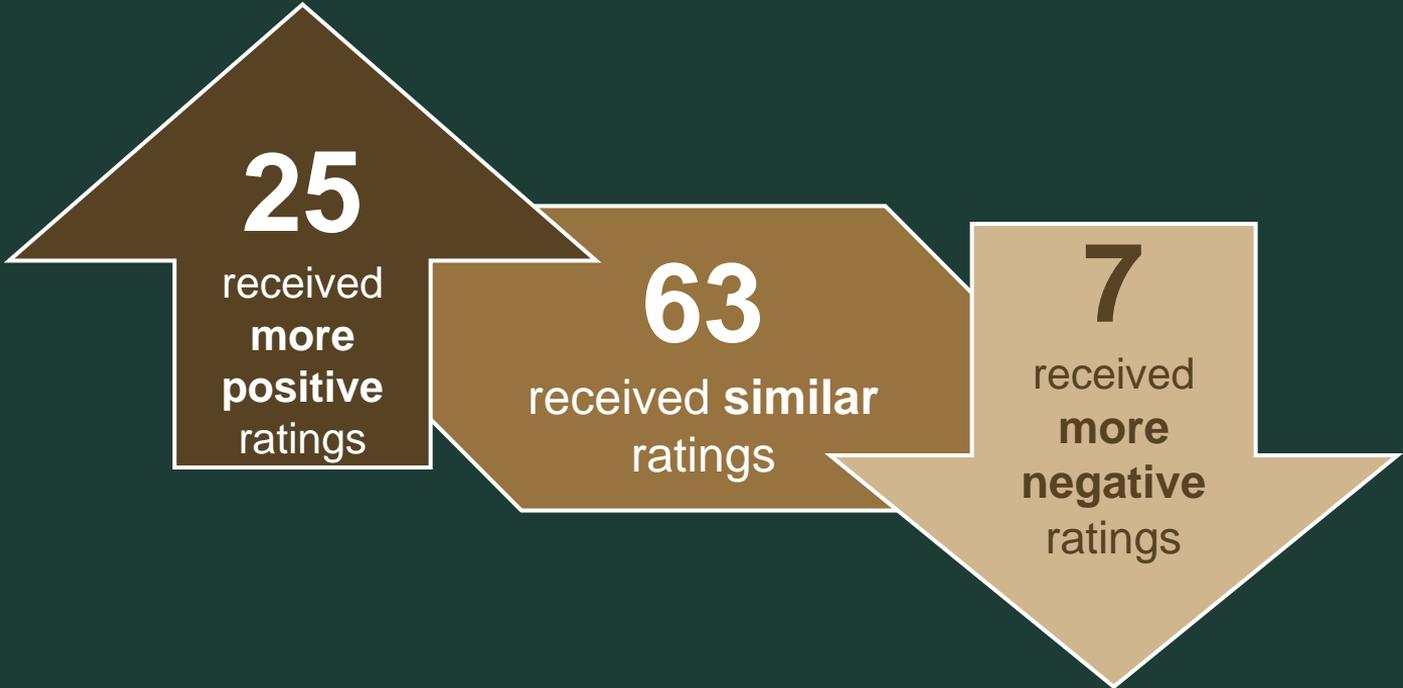
Balancing Quality and Importance



Comparisons to National Benchmarks



Comparisons to 2019 County Data



Survey Highlights

Key Finding #1:

Residents appreciate Allegan County's natural environment and recreational opportunities

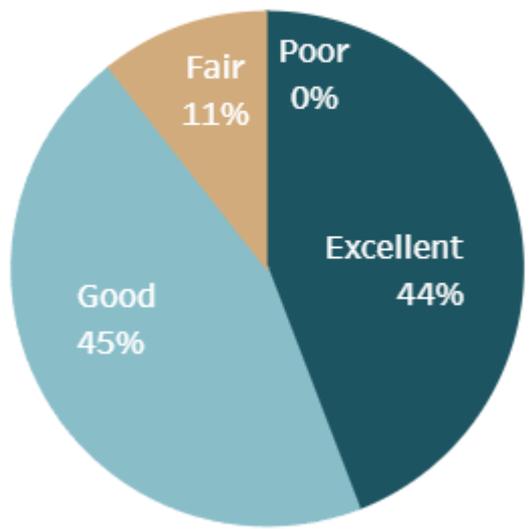


Alleghan County's Natural Environment



Significant increase from 2019

Overall quality of natural environment in Alleghan County, 2022



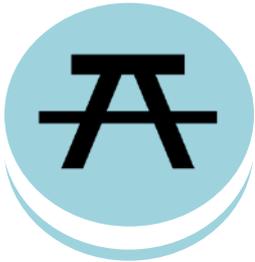
Percent excellent or good

Parks and Recreation

↑ Increased from 2019



75%
Recreational opportunities
↑



74%
Overall quality of parks and recreational opportunities



60%
Availability of paths and walking trails
↑



55%
Recreation centers or facilities



53%
Fitness opportunities
↑



50%
Recreation programs or classes

Percent excellent or good

Key Finding #2:

While there have been small gains in the local economy, it remains an area of opportunity.



Alleghan County Economy



Increased from 2019



- Alleghan County as a place to visit
- Overall quality of business and service establishments
- Alleghan County as a place to work

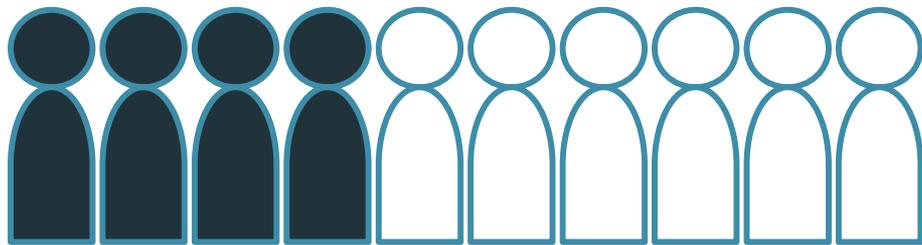
Percent excellent or good

- Variety of business and service establishments
- Economic development
- Cost of living



Percent excellent or good

Allegan County Economy

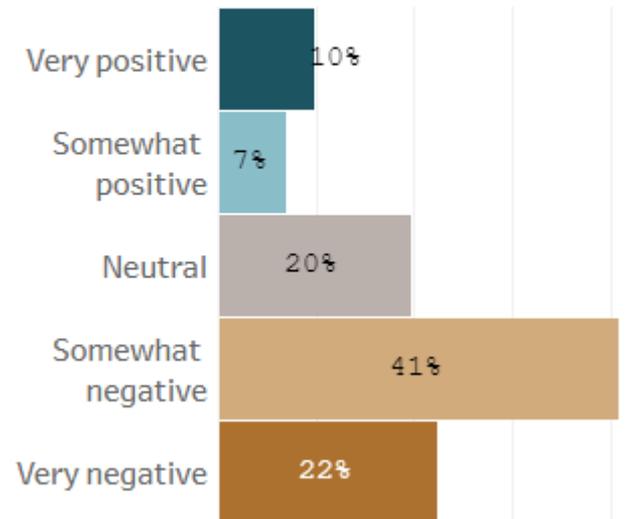


About

4 in 10

residents gave **excellent** or **good** ratings to the overall economic health of Allegan County

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



Key Finding #3:

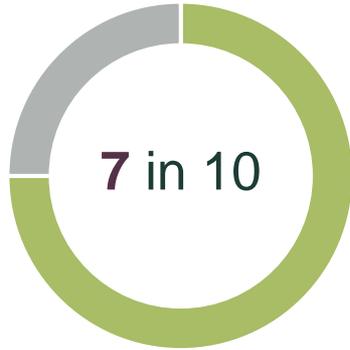
**Allegan County's
engagement is on
the rise, and
residents feel a
strong sense of
community**



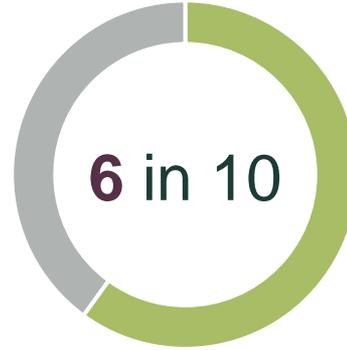
Inclusivity and Engagement



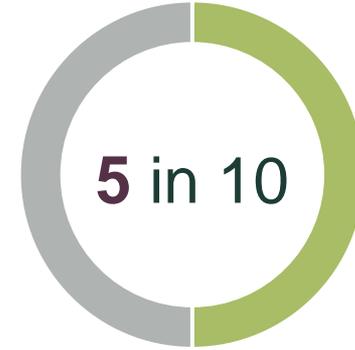
Increased from 2019



- A place to raise children
- A place to retire 
- Sense of community 



- Making all residents feel welcome
- Valuing/respecting residents from a diverse background
- Opportunities to volunteer



- Opportunities to participate in social events and activities 
- Neighborliness of residents
- Opportunities to participate in community matters 
- Resident's connection and engagement with their community

Percent excellent or good

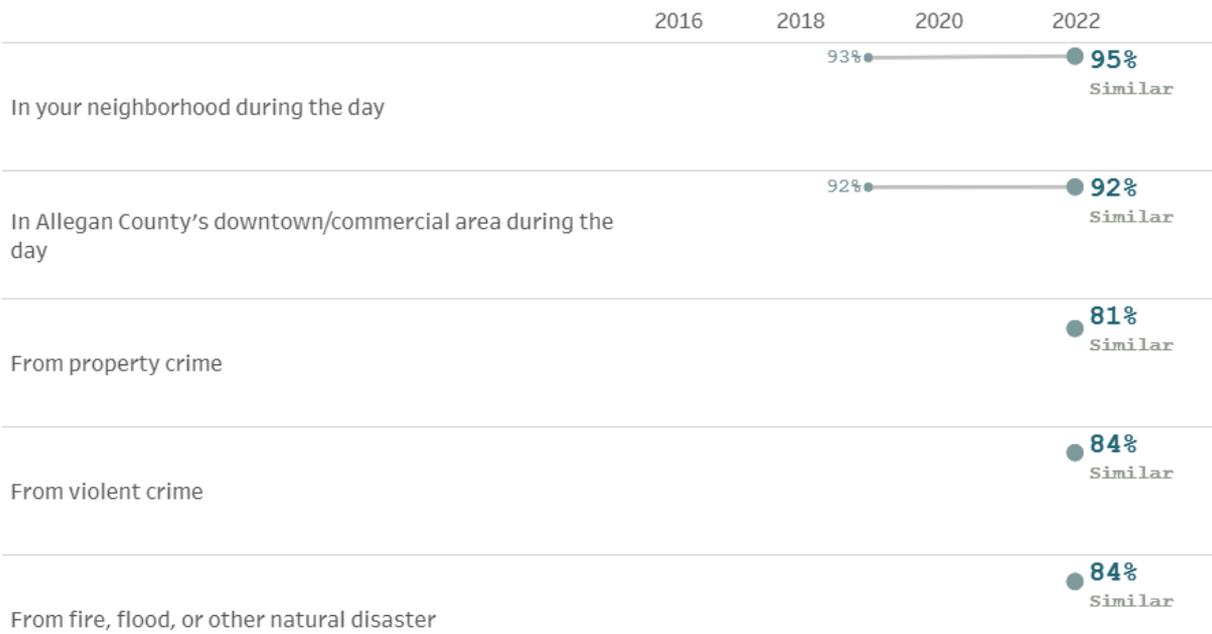
Key Finding #4:

The majority of residents continue to perceive Allegan County as a safe place to live.

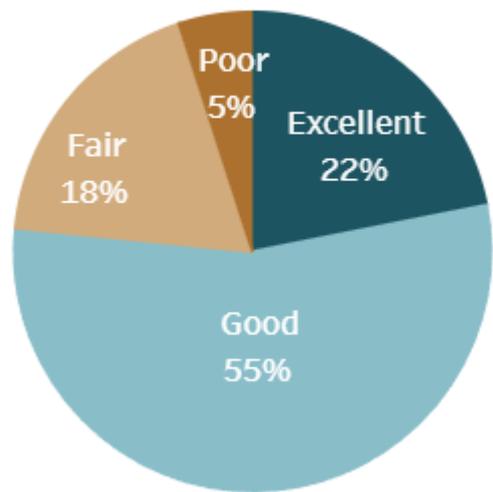


Safety in Allegan County

Please rate how safe or unsafe you feel:
(% very or somewhat safe)



Overall feeling of safety in Allegan County, 2022



Please rate the quality of each of the following services in Allegan County.
(% excellent or good)



Safety Services in Allegan County



91%

Fire services



89%

Ambulance/
Emergency
medical
services



76%

Sheriff
services



75%

Fire
prevention
and
education



67%

Crime
prevention



66%

Animal
control

Percent excellent or good

Additional Special Topics

13. How much of a problem, if at all, do you think the following issues are in Allegan County?

	Major problem	Moderate problem	Minor problem	Not a problem	Don't know
Animal problems (animals running at large, barking dogs)	1	2	3	4	5
Traffic problems (e.g., residential speeding, aggressive drivers).....	1	2	3	4	5
School safety (e.g., bullying, fighting, or weapons)	1	2	3	4	5
Domestic violence (adult).....	1	2	3	4	5
Sexual assault/rape (adult).....	1	2	3	4	5
Elder abuse and financial crimes against the elderly	1	2	3	4	5
Driving under the influence (i.e., alcohol or drugs)	1	2	3	4	5
Underage drinking	1	2	3	4	5
Drug abuse (e.g., manufacture, sale, or use of illegal/prescription drugs).....	1	2	3	4	5

14. Overall, how would you rate each of the following in Allegan County?

	Excellent	Good	Fair	Poor	Don't know
High quality, affordable infant care	1	2	3	4	5
High quality, affordable toddler care	1	2	3	4	5
High quality, affordable preschool care	1	2	3	4	5
Available childcare that meets my regular scheduling needs	1	2	3	4	5
Available childcare that meets my irregular scheduling needs (e.g., during school breaks or evenings/weekends).....	1	2	3	4	5
Assistance available to meet families with young children basic needs 0-5 years old for those who need it (e.g., diapers, formula, etc.).....	1	2	3	4	5
Services available to support families with young children 0-5 years old (e.g., Early-on, Headstart, 20 Hands, Mental Health).....	1	2	3	4	5

15. Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the County government and its activities, events and services:

	Major source	Minor source	Not a source
County Meeting online (Zoom or YouTube).....	1	2	3
Local newspapers.....	1	2	3
County website (allegancounty.org)	1	2	3
County email notifications.....	1	2	3
Social media (e.g., Facebook, Twitter)	1	2	3
County communications via U.S. mail.....	1	2	3
Talking with County officials or County staff, or attending public meetings	1	2	3
Word of mouth	1	2	3

Additional Special Topics

16. If you had a choice, which housing option would you prefer? Then, please tell us which is your current housing situation.

	Strongly prefer	Somewhat prefer	Do not prefer	Current situation
Own a house.....	1	2	3	<input type="radio"/>
Rent a house.....	1	2	3	<input type="radio"/>
Own a condominium.....	1	2	3	<input type="radio"/>
Rent an apartment.....	1	2	3	<input type="radio"/>
Own a mobile home.....	1	2	3	<input type="radio"/>
Rent a mobile home.....	1	2	3	<input type="radio"/>

17. If you had a choice, would you prefer to keep your current housing situation?

- No Yes Don't know

18. If you were considering a move within Allegan County, how much a barrier, if any, would each of the following be in your decision to move?

	Major barrier	Somewhat of barrier	Not a barrier	N/A
I can't find housing that is affordable in Allegan County.....	1	2	3	4
I can't find housing that is large enough/meets my sizing needs in Allegan County.....	1	2	3	4
Cost of moving (hiring movers, transport, etc.).....	1	2	3	4
I can't get out of my lease.....	1	2	3	4
I can't sell my house.....	1	2	3	4

19. Do you currently subscribe to internet at home?

- No (Skip to question 23) Yes (Go to question 20, skip question 23)

20. If yes, please tell us how you access internet at home. (Select all that apply)

- Cable DSL Fiber Satellite Fixed wireless Cell phone Mobile Hotspot

21. If yes, please tell us how you use the internet at home. (Select all that apply)

- School Work Video conferencing Tele-medicine Home monitoring Video/TV streaming

22. If yes, please tell us of any challenges with internet in your home: (Select all that apply)

- Cost Reliability Too slow None

23. If no, please tell us why:

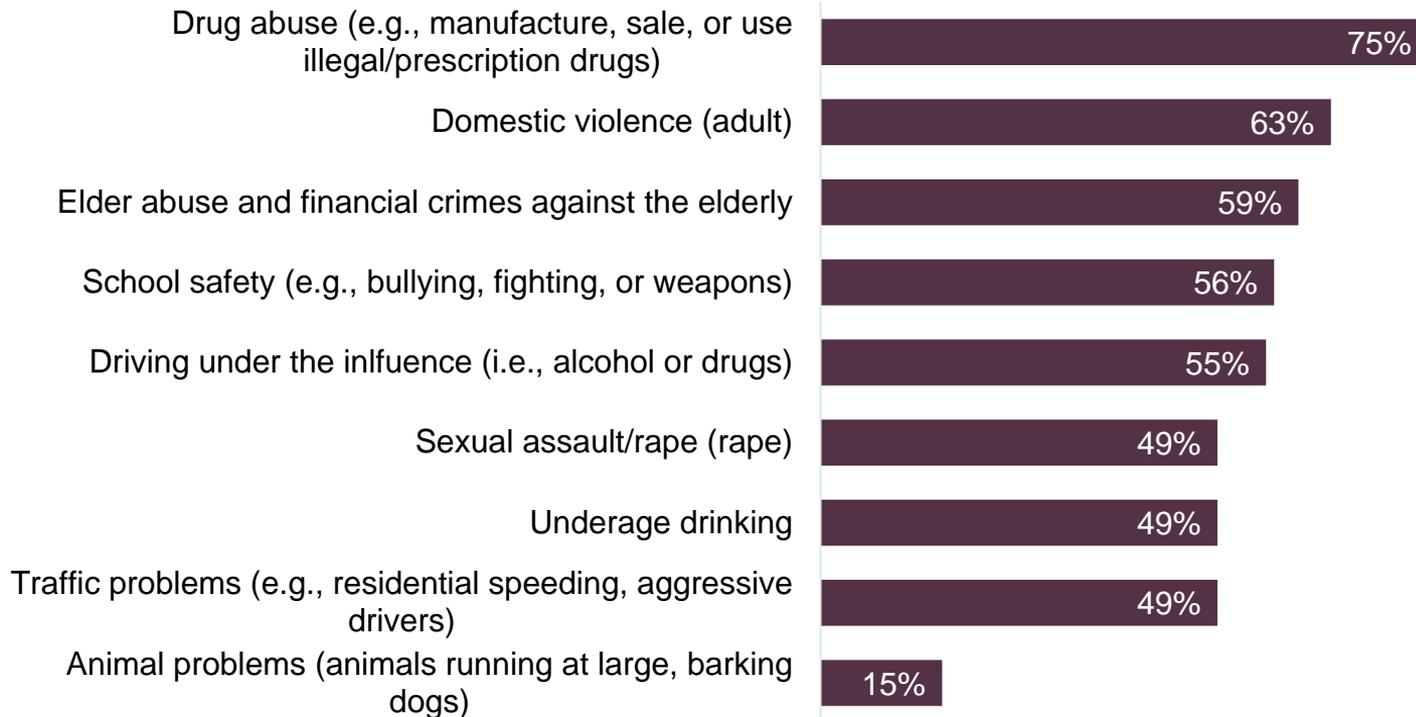
- Not available Cost Do not want it

24. In general, when considering recycling:

	Very	Somewhat	Not very	Not at all	Don't know
Is recycling and materials management important to you?.....	1	2	3	4	5
Are you satisfied with the recycling services available to you?.....	1	2	3	4	5
How convenient is it for you to dispose of household hazardous waste?.....	1	2	3	4	5
Are you willing to pay more for increased recycling services? (e.g., the ability to recycle a wider variety of materials, more frequent pickups, etc.)?.....	1	2	3	4	5

City Priorities

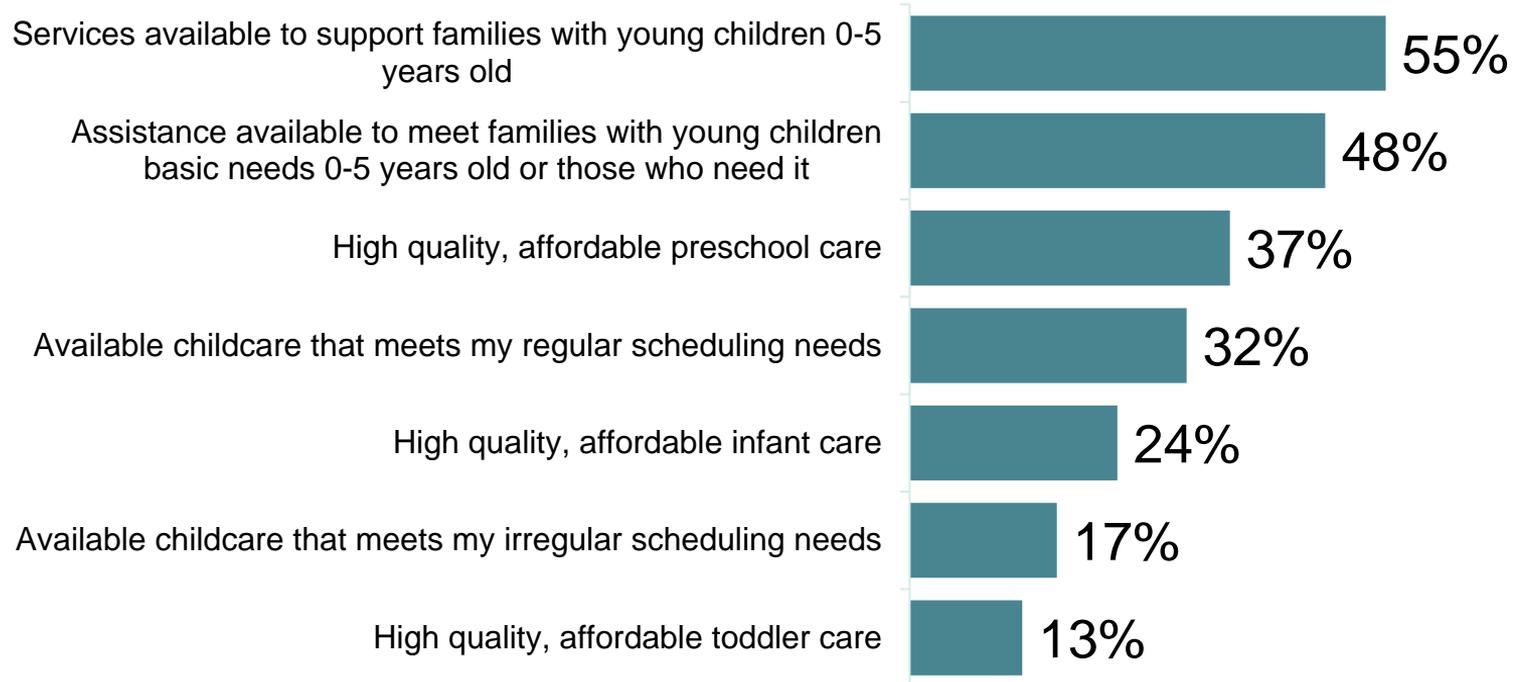
How much of a problem, if at all, do you think the following issues are in Allegan County?



Percent major or moderate problem

Child Services

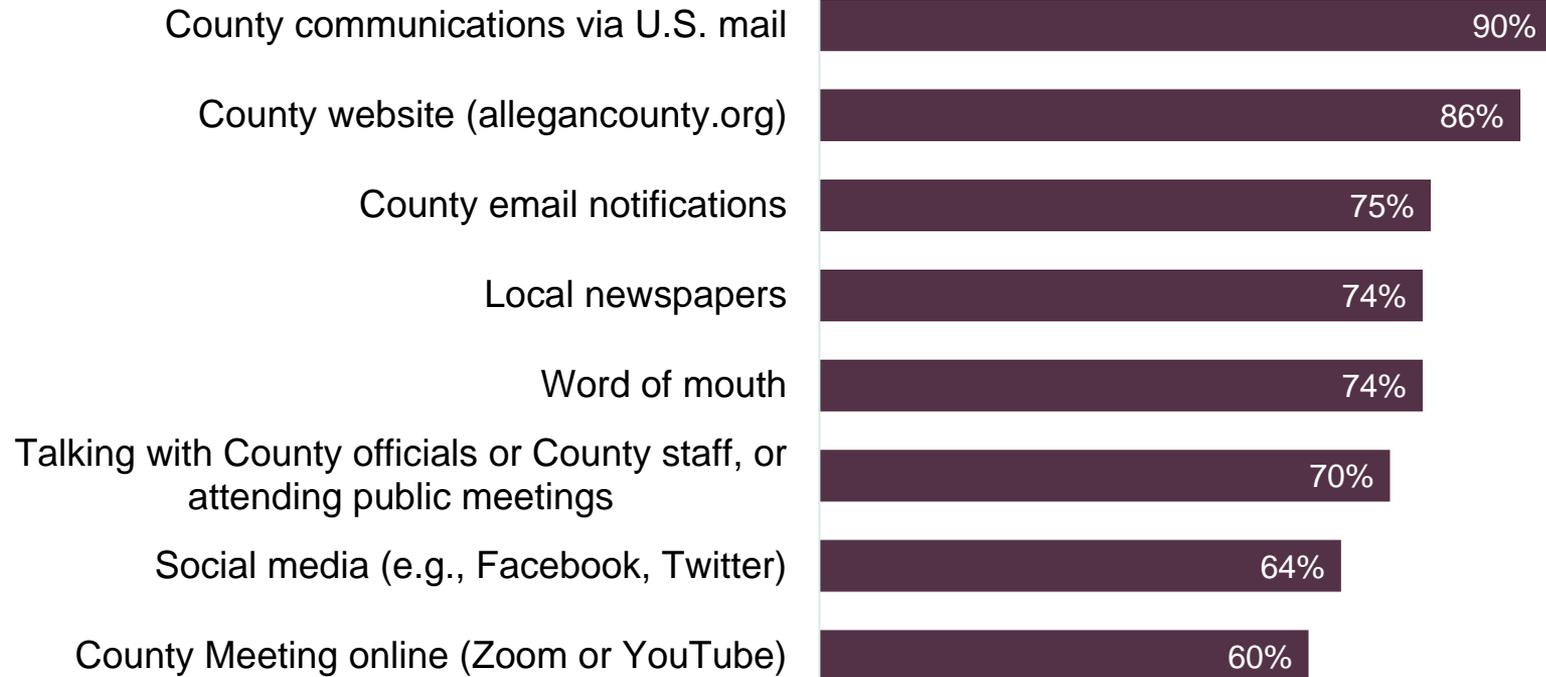
Overall, how would you rate each of the following in Allegan County?



Percent excellent or good

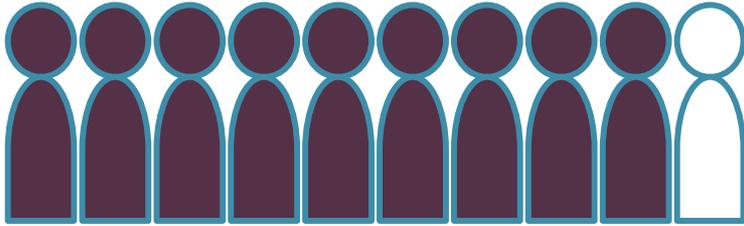
Sources of Information

Please indicate how much of a source, if at all, you consider each of the following for obtaining information about the County government and its activities, events and services



Percent major or minor source

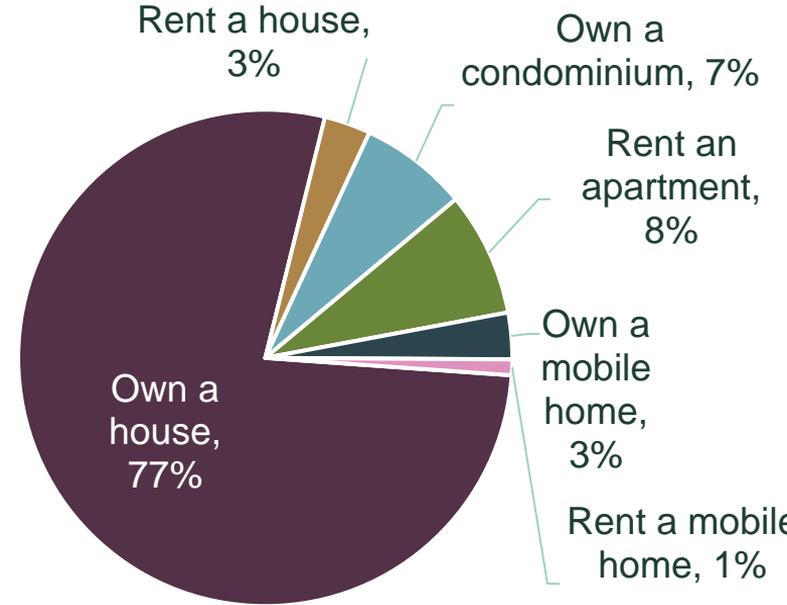
Housing in Allegan County



About
9 in 10

Strongly or somewhat prefer to own a house and keep their current housing situation

Current housing situation

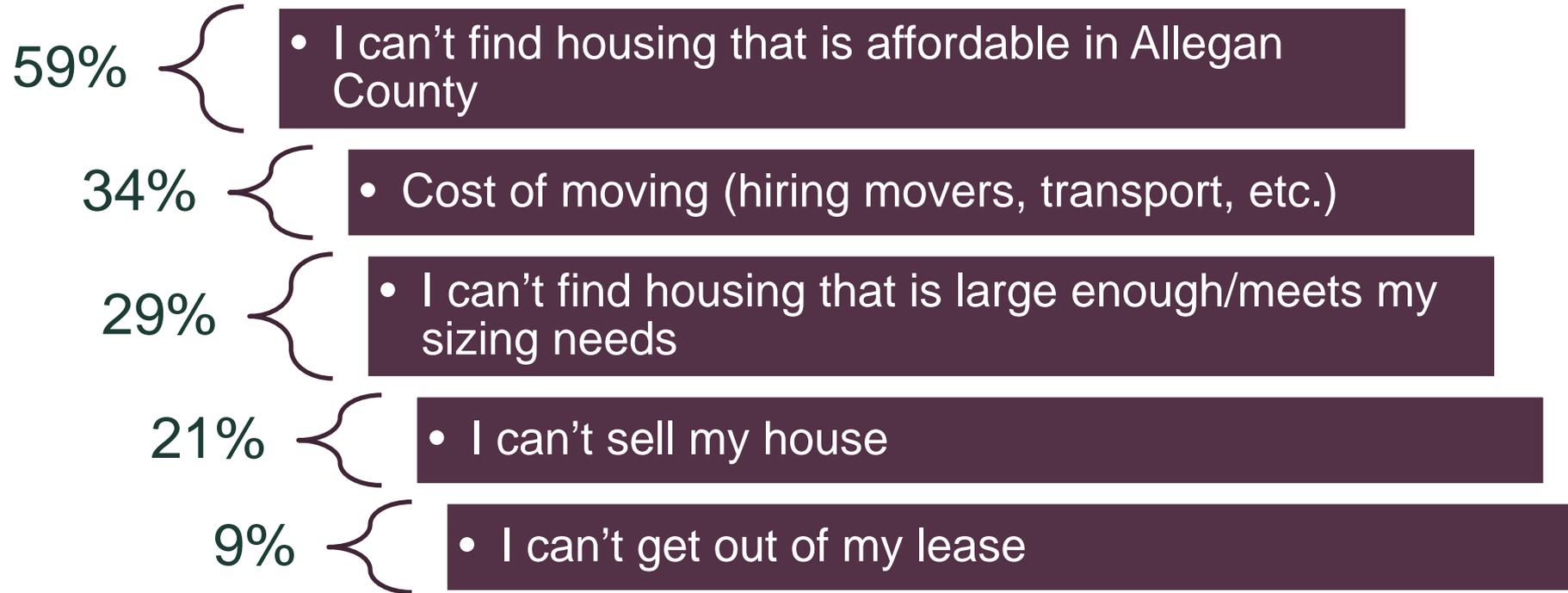


about one-quarter of residents also prefer:

- Owning a condominium
- Renting a house
- Owning a mobile home

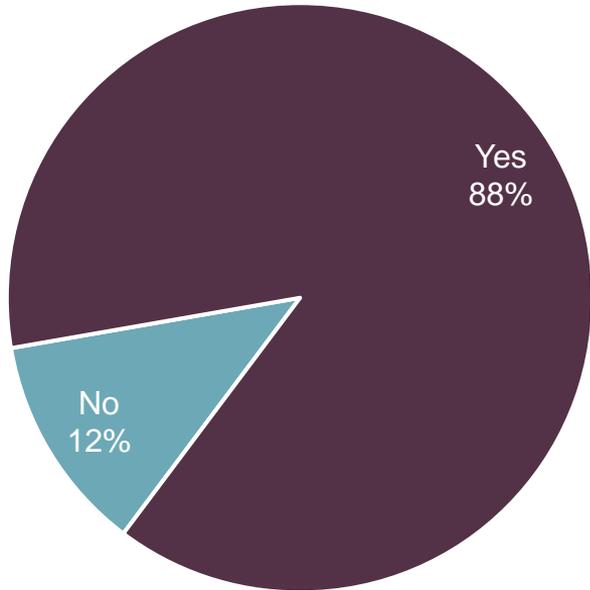
Moving Barriers

If you were considering a move within Allegan County, how much of a barrier, if any, would each of the following be in your decision to move?

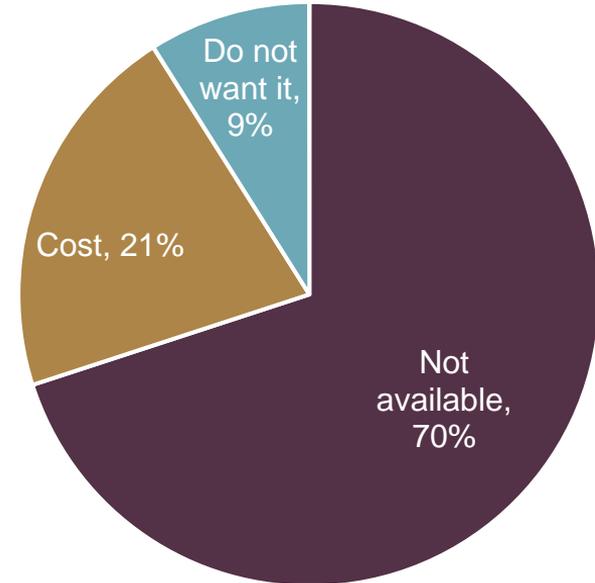


Internet Access

Do you currently subscribe to the internet at home?

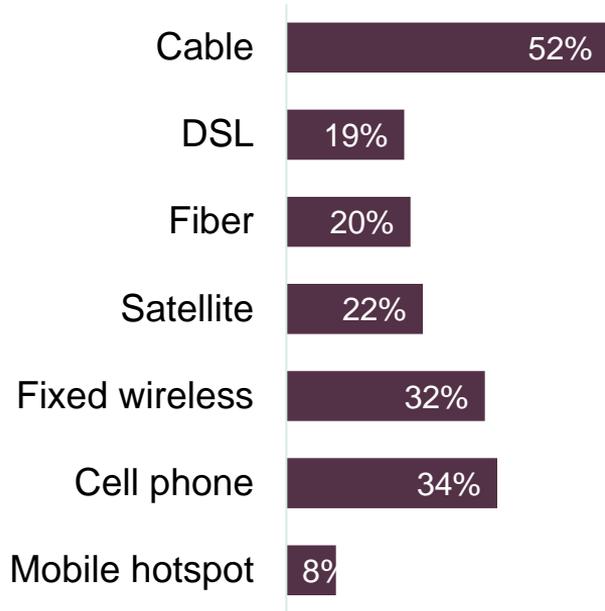


If no, please tell us why:

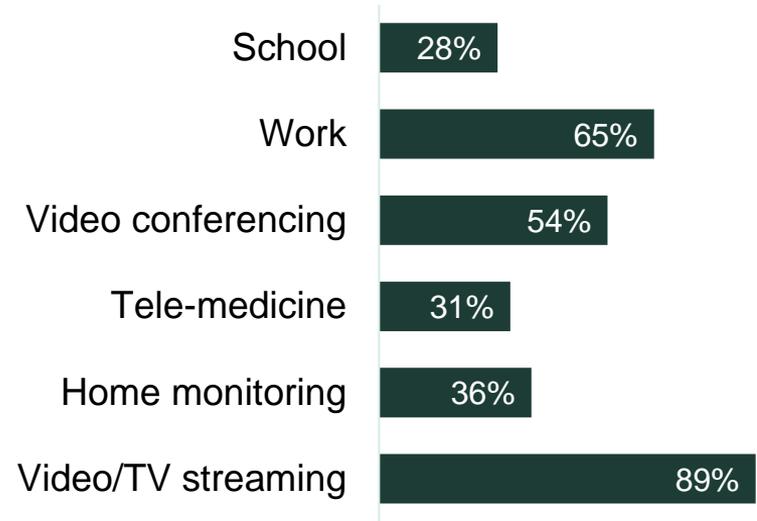


Internet service and uses

If yes, how do you access internet at home.
(Select all that apply)



If yes, please tell us how you use the internet at home (Select all that apply)

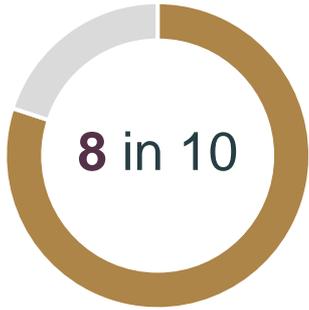


If yes, please tell us of any challenges with internet in your home: (Select all that apply)

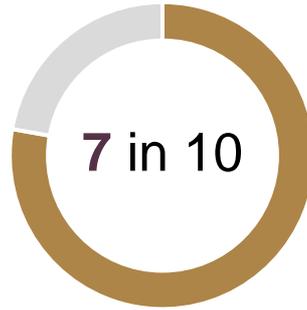


Recycling

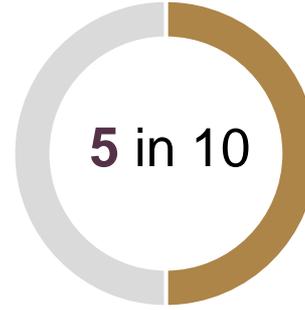
In general, when considering recycling:



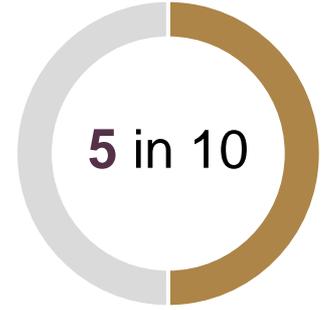
Is recycling and materials management important to you?



Are you satisfied with the recycling services available to you?



How convenient is it for you to dispose of household hazardous waste?



Are you willing to pay more for increased recycling services (e.g., the ability to recycle a wider variety of materials, more frequent pickups, etc.)?

Conclusions

1. Residents appreciate Allegan County's natural environment and recreational opportunities.
2. While there have been small gains in the local economy, it remains an area of opportunity.
3. Allegan County's engagement is on the rise, and residents feel a strong sense of community.
4. The majority of residents continue to perceive Allegan County as a safe place to live.



Next Steps

After analyzing the results, we recommend using Polco to dig deeper into the following topics, with smaller more focused surveys.

- **Public transportation use**
- **Community design and housing**
- **Child Care & early childhood education**
- **Health services and concerns**
- **Broadband internet access**
- **Recycling services**
- **Older Adult needs and services**

Recommendations for Ongoing Engagement



- Community Appearance
- Health Services and Concerns
- Problems, Issues and Priorities
- Mobility: Transit Use
- Older Adult Needs
- Child Care & Youth Programs





Continue Engagement Through The Policy Lifecycle

Don't let the community input and dialogue conclude with the survey.



Identify Sentiment Baselines and Trends

- Conduct annual surveys, performance metric checks, and other broadly-scoped questionnaires for feedback
- Establish a baseline understanding and discover new trends in sentiment

"How satisfied are you with (parks, roads, transportation, economic development)?"

"How would you rank our community as a place to live?"



Crowdsource Concerns, Brainstorm Ideas

- Seek community input through structured discussions that uncover new ideas and solutions
- Tap individual perspectives and wisdom often unheard at town halls

"What sort of amenities would you like to see more of downtown?"

"What events would you like to see more of being held on a Friday Night?"



Prioritize Initiatives and Alternatives

- Engage your constituents on fund allocation exercises and participatory budgeting projects
- Determine community priority areas that may require additional focus

"How would you allocate next year's budget across the following initiatives?"

"Which of the following options for an aquatic center would you prefer?"



Collect Verified Input on Specific Proposals

- Receive citable input on hot topic issues that consume open listening sessions
- Gauge final community sentiment before beginning on costly, controversial projects

"Would you be willing to pay \$3.18 a month more for bi-weekly curbside recycling?"

"Do you believe we should be using pesticides on public property?"



Identify opportunities for improvement. Engage along the way to cultivate buy-in. Demonstrate progress. Repeat.



It's Easy To Continue To Engage Your Panel

Post

What would you prefer the City of Oshkosh do with the remaining 70 acres of Lakeshore Municipal Golf Course property following the sale of a portion of the golf course to Oshkosh Corporation?

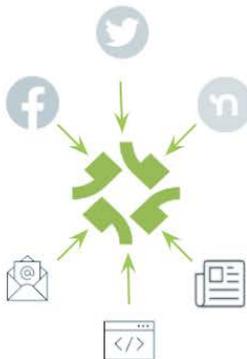
- Develop a community park with a variety of park and recreation uses.
- Develop a 9-hole "executive style" golf course, which is a shortened, lower par course

ds 2019 Community Survey

Age	Sex	Race	Marital	Income	Education	Home Value	Home Type	Home Age	Home Size	Home Type
18-24	M	W	M	\$0-\$14,999	HS	\$0-\$14,999	Single	1-5	1-2	1-2
25-34	F	B	M	\$15,000-\$24,999	HS	\$15,000-\$24,999	Single	6-10	3-4	3-4
35-44	M	B	M	\$25,000-\$34,999	HS	\$25,000-\$34,999	Single	11-15	5-6	5-6
45-54	F	B	M	\$35,000-\$44,999	HS	\$35,000-\$44,999	Single	16-20	7-8	7-8
55-64	M	B	M	\$45,000-\$54,999	HS	\$45,000-\$54,999	Single	21-25	9-10	9-10
65+	F	B	M	\$55,000-\$64,999	HS	\$55,000-\$64,999	Single	26-30	11-12	11-12

- Library of professional civic content
- Easily post custom surveys & polls

Share



- Representative samples of households
- Accumulating residents on digital panels

Analyze

All respondents (1027)

- 72% (744)
- 28% (283)

Registered Voters in Oshkosh, WI (545)

- 74% (401)
- 26% (144)

Live in Oshkosh, WI (936) - Self-reported

Map showing geographic distribution with labels: ROCHESTER, ZIMMER PARK, GOLDEN HILL, UNION BLVD.

COMMENTS

Develop a 9-hole "executive..."

Commenter: Mark K...
I have enjoyed being able to get a community-wide survey. I would like to see more surveys that are more focused on the future of the city and the things that we need to do to make it a better place to live. I look forward to seeing the results.

Commenter: Mark K...
I have enjoyed being able to get a community-wide survey. I would like to see more surveys that are more focused on the future of the city and the things that we need to do to make it a better place to live. I look forward to seeing the results.

- Maps, trendlines and dashboards
- Advanced benchmarking analyses

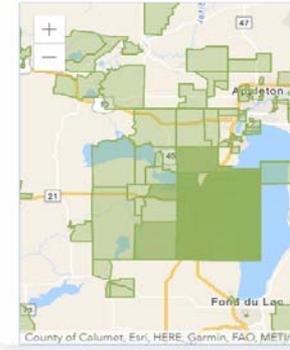


The Process To Deliver Great Outcomes

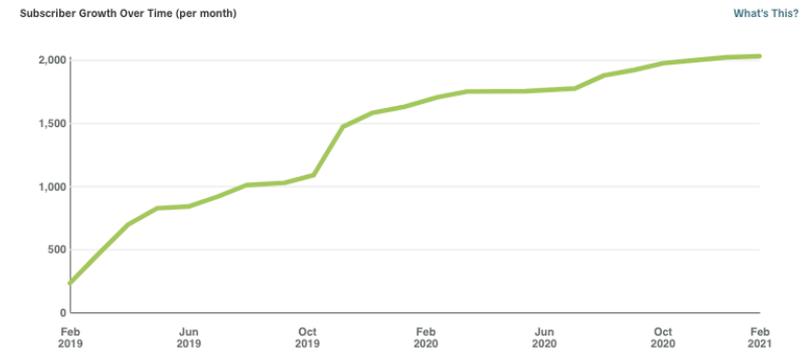
Dashboard

- Dashboard
- Content
- Outreach
- Premium
- Superadmin
- Configuration

Subscriber Locations



Subscriber Growth Over Time



More participation



Good government



More informed participation



Data driven performance management

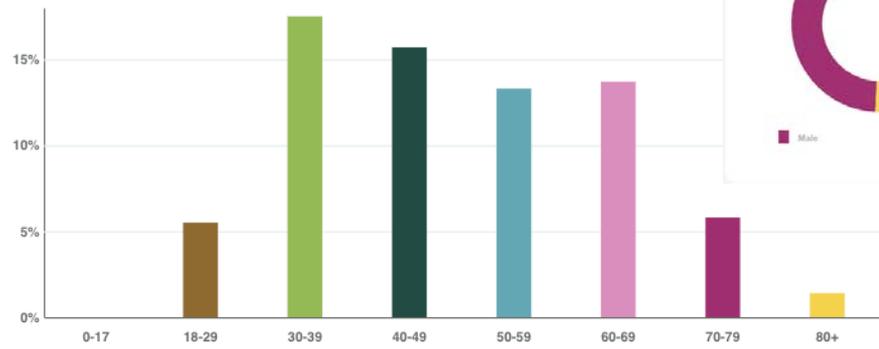


Better balanced participation

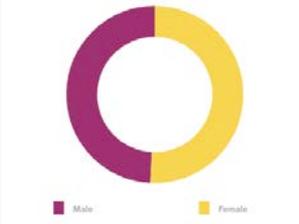


Save staff time and effort

Representativeness By Age
27.2% unknown



Representativeness By Gender
25.8% unknown



Total Responses

15,301

195%
in the last 30 days

Subscriber Growth Over Time (per month)

What's This?

Questions?

Thank you!

Joe Dell'Olio
Senior Survey Associate
Polco/National Research Center
joe@polco.us
(608) 828-8842

