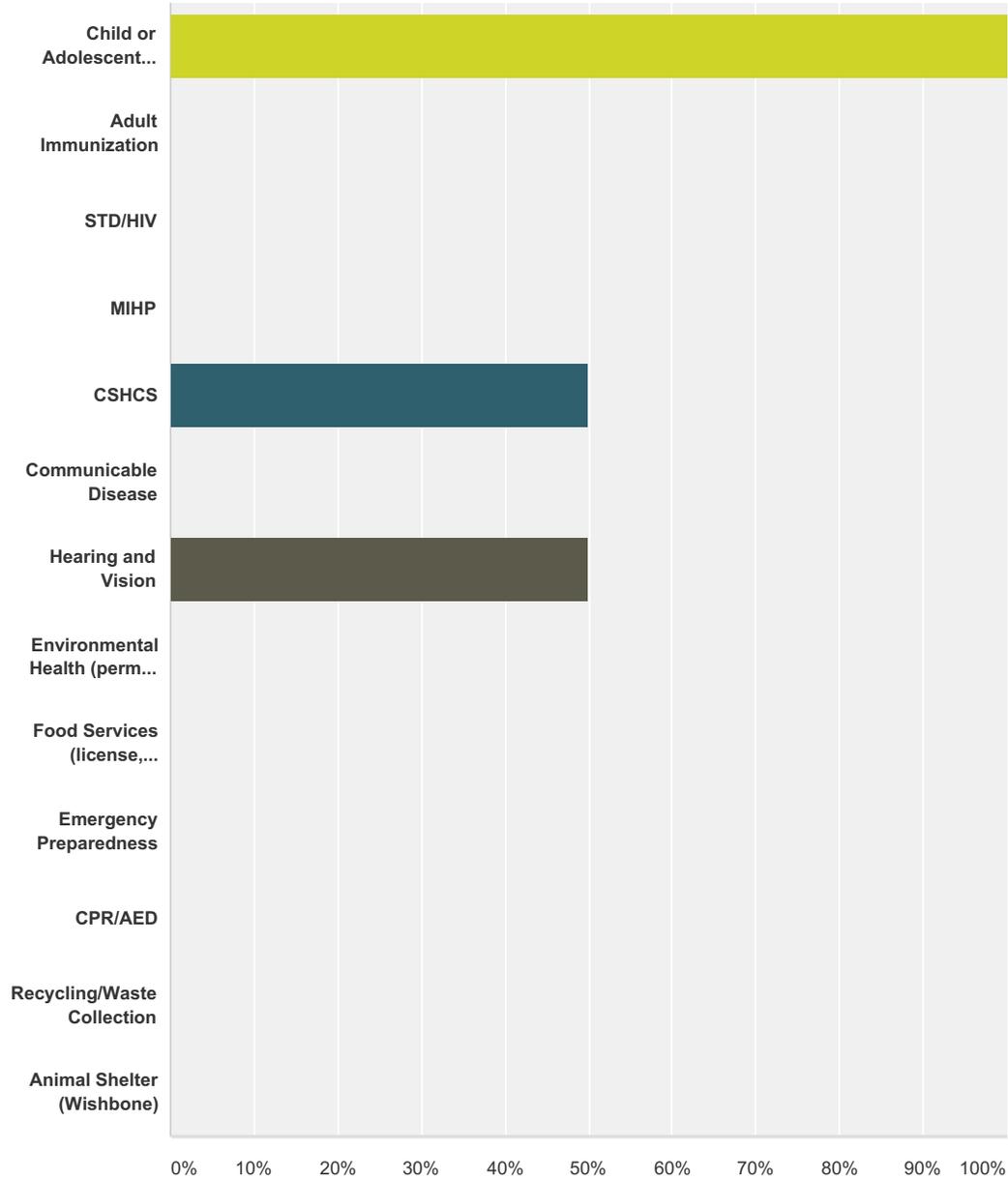


Q1 What program(s)/service(s) did you receive? (check all that apply)

Answered: 2 Skipped: 0



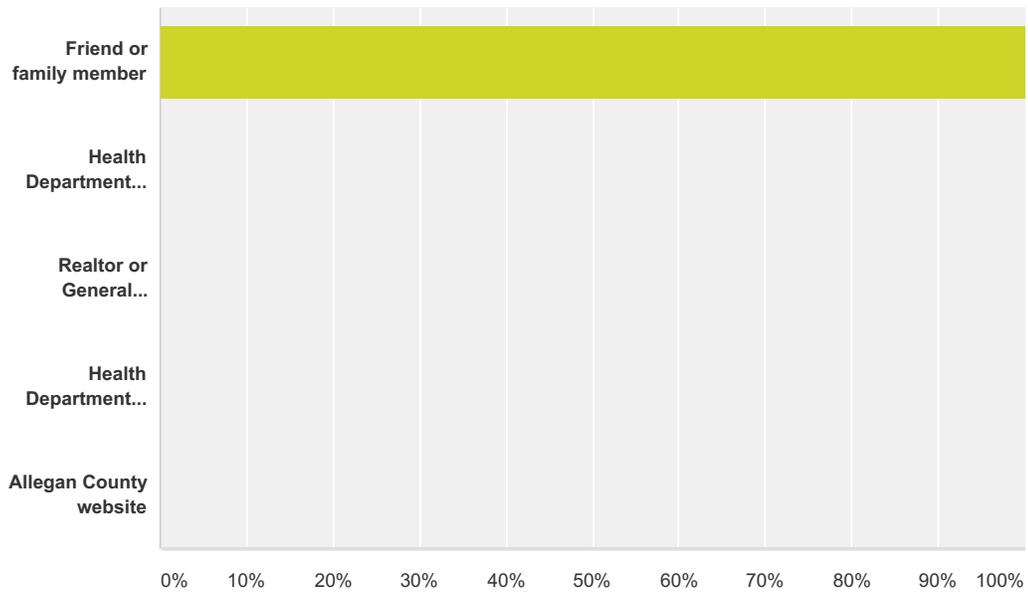
Answer Choices	Responses	
Child or Adolescent Immunization	100.00%	2
Adult Immunization	0.00%	0
STD/HIV	0.00%	0
MIHP	0.00%	0
CSHCS	50.00%	1

Allegan County Health Department Survey 2015

Communicable Disease	0.00%	0
Hearing and Vision	50.00%	1
Environmental Health (permit, inspection, sewage, water, SESC, etc.)	0.00%	0
Food Services (license, inspection, plan review, training)	0.00%	0
Emergency Preparedness	0.00%	0
CPR/AED	0.00%	0
Recycling/Waste Collection	0.00%	0
Animal Shelter (Wishbone)	0.00%	0
Total Respondents: 2		

Q2 Where did you learn about our available services?

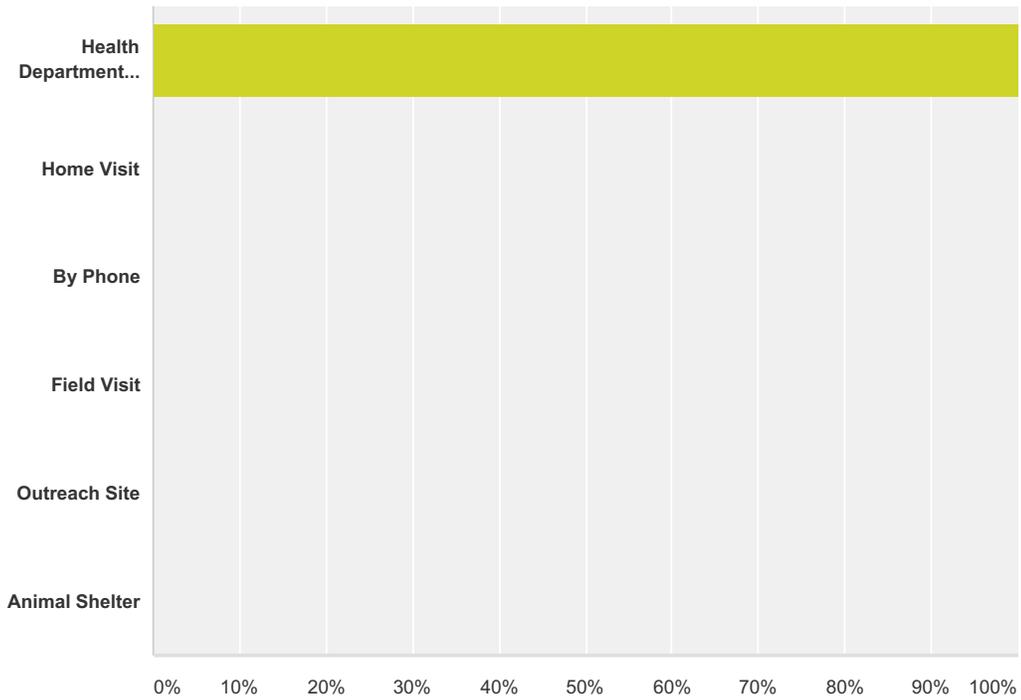
Answered: 2 Skipped: 0



Answer Choices	Responses
Friend or family member	100.00% 2
Health Department Staff member or Local Government Staff/Agency	0.00% 0
Realtor or General Contractor	0.00% 0
Health Department brochure or flyer	0.00% 0
Allegheny County website	0.00% 0
Total	2

Q3 Where did you receive your service(s)?

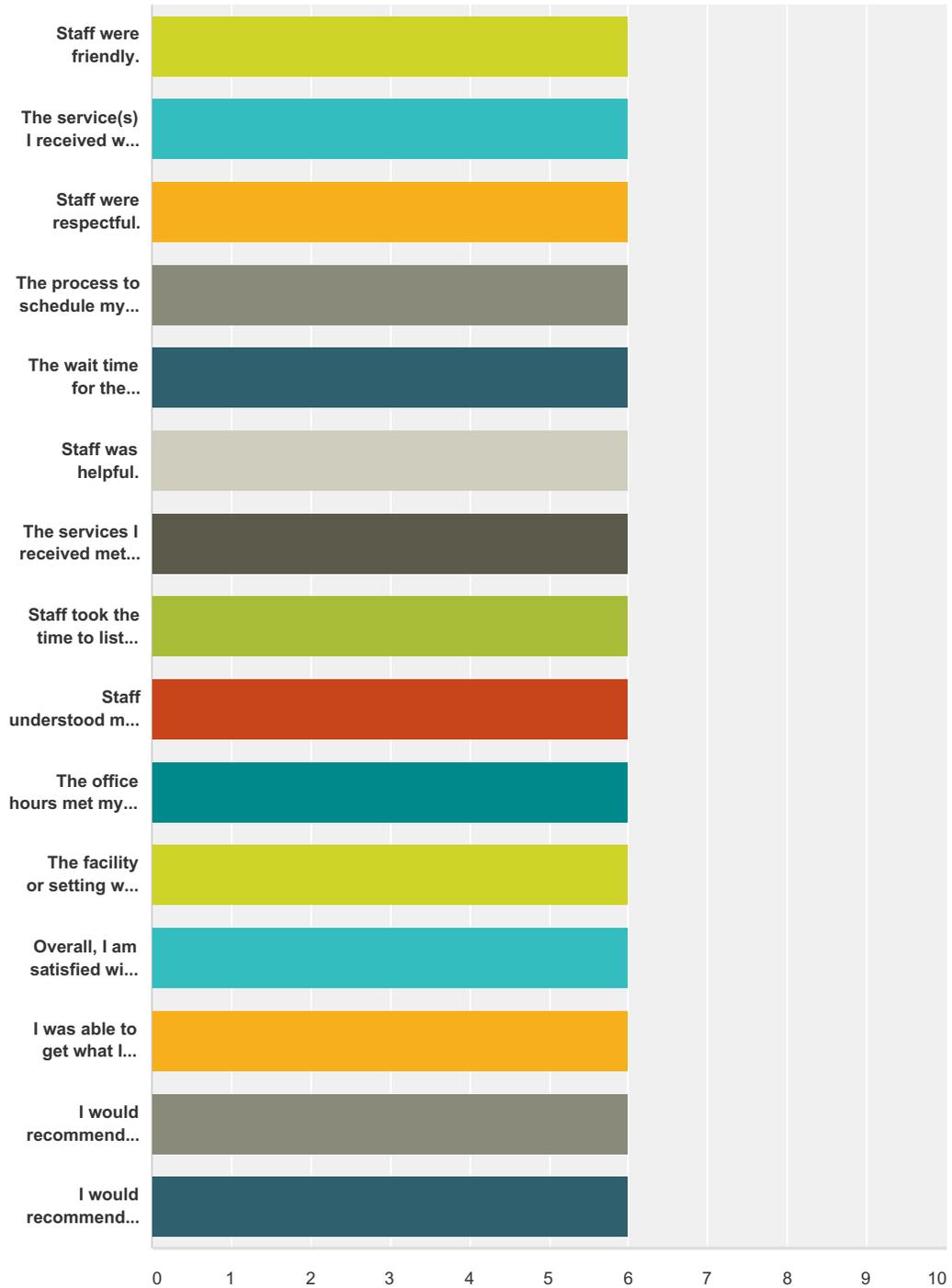
Answered: 2 Skipped: 0



Answer Choices	Responses	Count
Health Department Office	100.00%	2
Home Visit	0.00%	0
By Phone	0.00%	0
Field Visit	0.00%	0
Outreach Site	0.00%	0
Animal Shelter	0.00%	0
Total		2

Q4 Please indicate if you agree or disagree with each of the following statements by circling the number under your response. If you disagree with any of the statements below, please help us understand how we can improve by providing a comment under Question 8.

Answered: 2 Skipped: 0

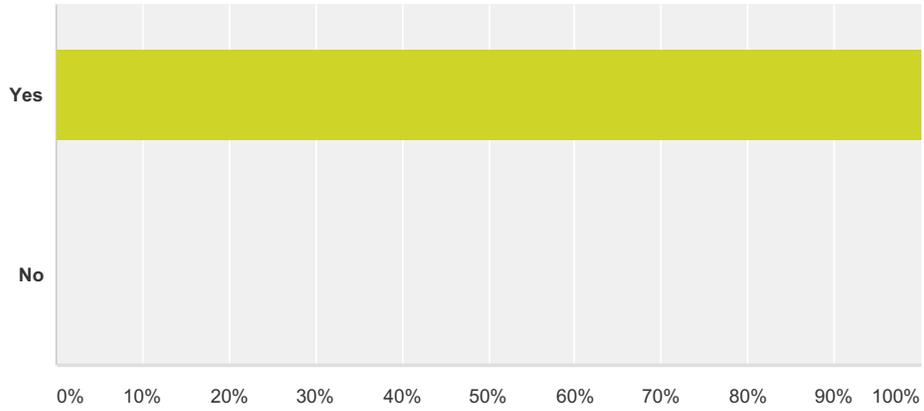


Allegan County Health Department Survey 2015

	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree	N/A	Total	Weighted Average
Staff were friendly.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 2	0.00% 0	2	6.00
The service(s) I received were delivered promptly.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 2	0.00% 0	2	6.00
Staff were respectful.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 2	0.00% 0	2	6.00
The process to schedule my appointment/visit was convenient and helpful.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 2	0.00% 0	2	6.00
The wait time for the service(s) I received was appropriate.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 2	0.00% 0	2	6.00
Staff was helpful.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 2	0.00% 0	2	6.00
The services I received met my social, cultural, and/or special needs.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 2	0.00% 0	2	6.00
Staff took the time to listen to my concerns.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 2	0.00% 0	2	6.00
Staff understood my needs.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 2	0.00% 0	2	6.00
The office hours met my needs.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 2	0.00% 0	2	6.00
The facility or setting was comfortable for receiving services.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 2	0.00% 0	2	6.00
Overall, I am satisfied with the service(s) I received today.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 2	0.00% 0	2	6.00
I was able to get what I needed today.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 2	0.00% 0	2	6.00
I would recommend Allegan County Health Department to my friends and family.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 2	0.00% 0	2	6.00
I would recommend Allegan County Animal Shelter (Wishbone) to my friends and family.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 1	0.00% 0	1	6.00

Q5 Did staff give you information during today's visit about other services for which you might be eligible?

Answered: 2 Skipped: 0



Answer Choices	Responses	
Yes	100.00%	2
No	0.00%	0
Total		2

Q6 Did staff provide outstanding service? Is there a specific staff member you would like to commend?

Answered: 2 Skipped: 0

Q7 What did we do well during your visit today? (Please be specific.)

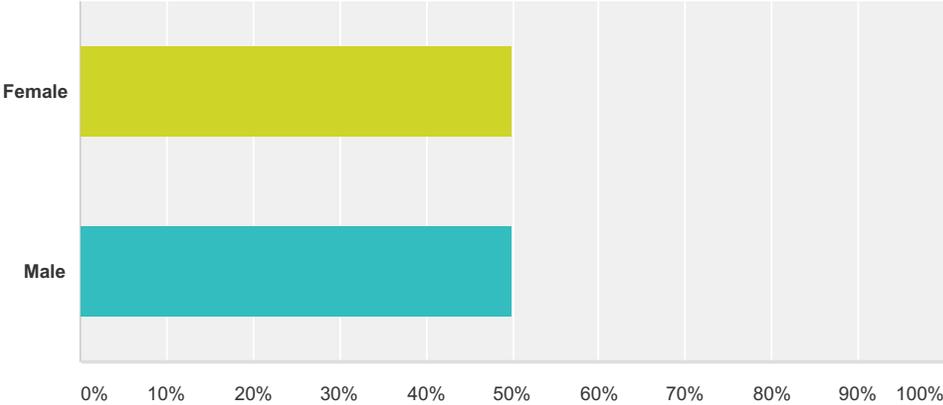
Answered: 2 Skipped: 0

Q8 What can we do to improve?

Answered: 0 Skipped: 2

Q9 What is your gender?

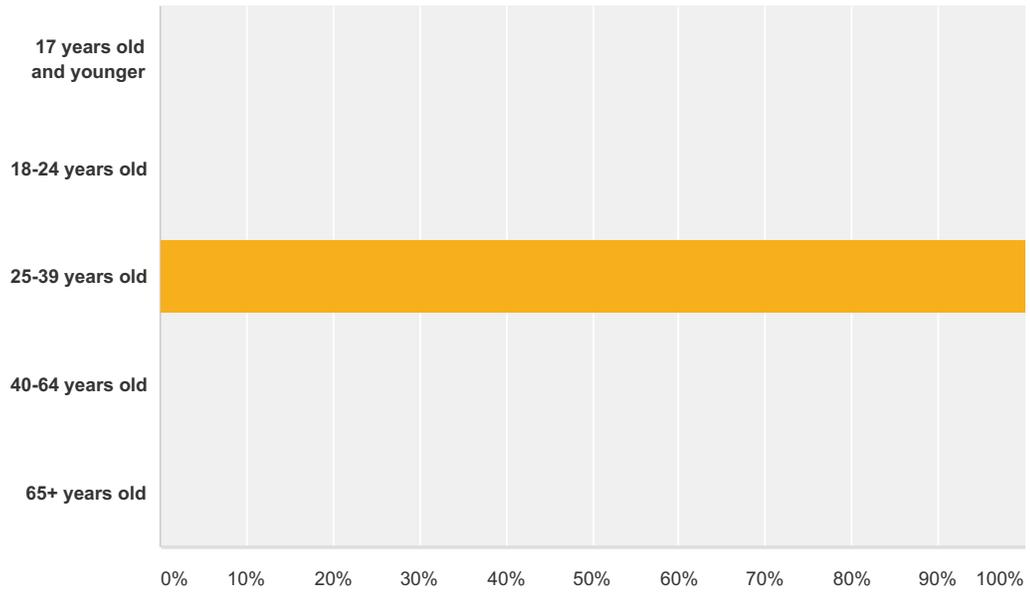
Answered: 2 Skipped: 0



Answer Choices	Responses
Female	50.00% 1
Male	50.00% 1
Total	2

Q10 What age group are you in?

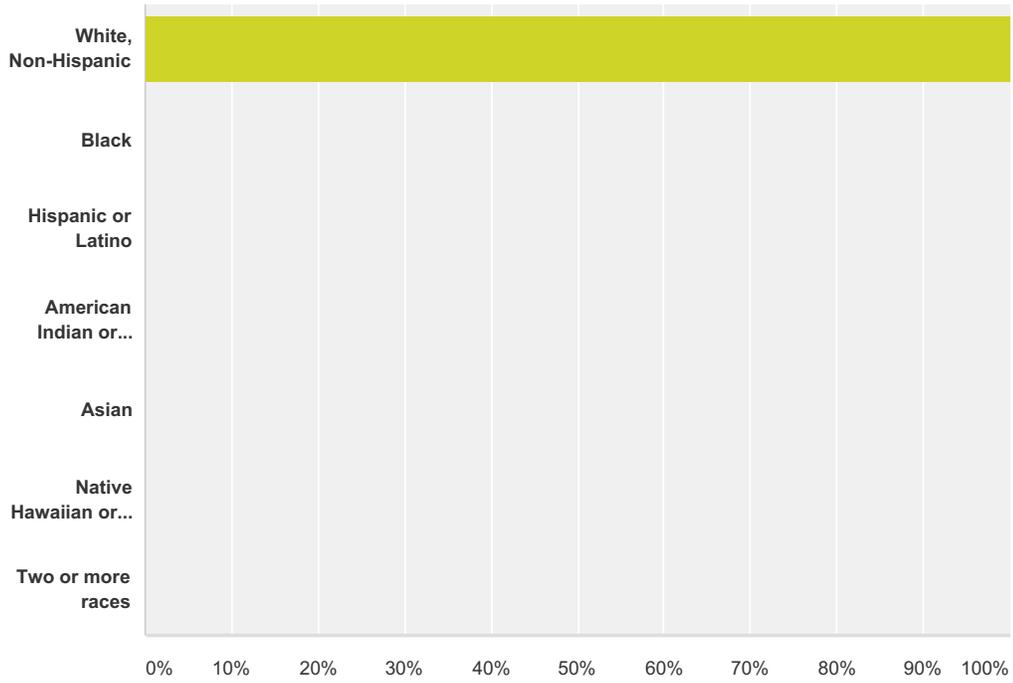
Answered: 2 Skipped: 0



Answer Choices	Responses
17 years old and younger	0.00% 0
18-24 years old	0.00% 0
25-39 years old	100.00% 2
40-64 years old	0.00% 0
65+ years old	0.00% 0
Total	2

Q11 What race do you associate with?

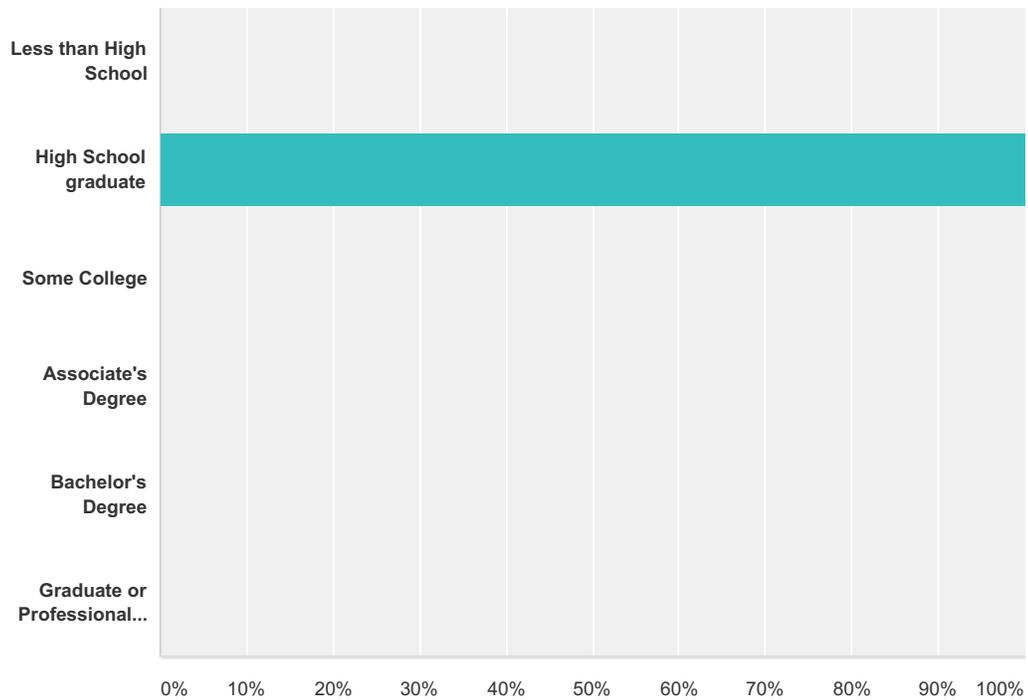
Answered: 2 Skipped: 0



Answer Choices	Responses
White, Non-Hispanic	100.00% 2
Black	0.00% 0
Hispanic or Latino	0.00% 0
American Indian or Alaska Native	0.00% 0
Asian	0.00% 0
Native Hawaiian or Other Pacific Islander	0.00% 0
Two or more races	0.00% 0
Total	2

Q12 What is the highest level of education you completed?

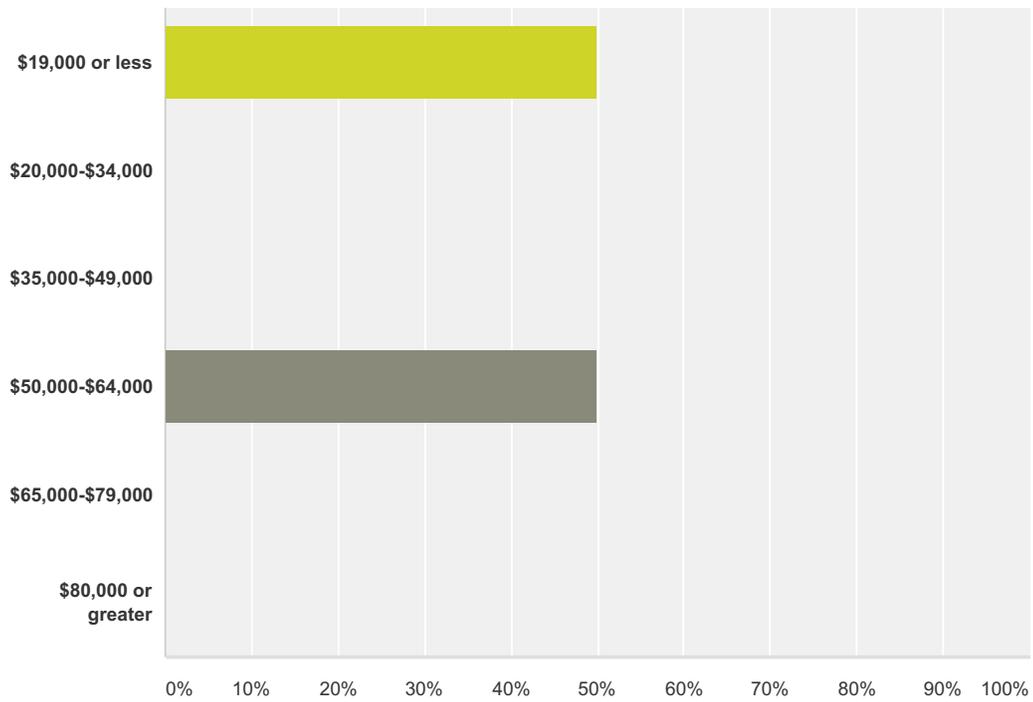
Answered: 2 Skipped: 0



Answer Choices	Responses
Less than High School	0.00% 0
High School graduate	100.00% 2
Some College	0.00% 0
Associate's Degree	0.00% 0
Bachelor's Degree	0.00% 0
Graduate or Professional Degree	0.00% 0
Total	2

Q13 What is household income range are you in?

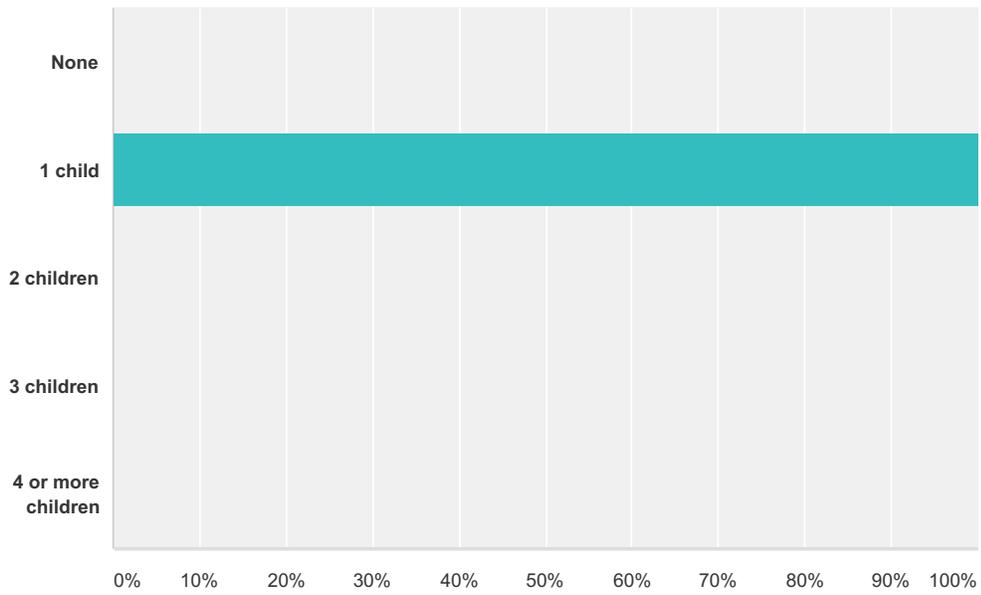
Answered: 2 Skipped: 0



Answer Choices	Responses	
\$19,000 or less	50.00%	1
\$20,000-\$34,000	0.00%	0
\$35,000-\$49,000	0.00%	0
\$50,000-\$64,000	50.00%	1
\$65,000-\$79,000	0.00%	0
\$80,000 or greater	0.00%	0
Total		2

Q14 How many children under the age of 18 live in your household?

Answered: 2 Skipped: 0



Answer Choices	Responses
None	0.00% 0
1 child	100.00% 2
2 children	0.00% 0
3 children	0.00% 0
4 or more children	0.00% 0
Total	2