



ALLEGAN COUNTY COMMISSION ON AGING

3255 122nd Avenue, Suite 200
Allegan, MI 49010
269.673.3333 - Office
269.673.0569 - Fax
www.allegancounty.org/seniors

Chair: Richard Butler
Vice Chair: Sally Heavener

COUNTY COMMISSIONER

Mark DeYoung
616-318-9612
Dorr

SENIOR MEMBERS

Mary Campbell
269-655-8000
Pullman

Larry Ladenburger
269-673-6200
Allegan

Luesettie Phelps
269-870-3710
Plainwell

Jim Storey
616-848-9767
344 W 35th St.
Holland

MEMBERS AT LARGE

Richard Butler
616 902-0046
Plainwell

Sally Heavener
616-355-3494
Holland

Patricia Petersen
616-644-8059
Allegan

Jo VerBeek
616-403-9319
Hamilton

DIRECTOR

Jen Garcia
269-686-5144

COMMISSION ON AGING MEETING - AGENDA

Wednesday, June 18, 2025 | 9:00 am – 11:00 am
Attendance Options Attached

CALL TO ORDER:

ROLL CALL:

PLEDGE OF ALLEGIANCE:

COMMUNICATIONS:

CONSENT AGENDA: (Approve)

- Meeting Minutes – 5/21/25
- Directors Report
- Finance & Service Delivery Metrics Report – April
- COA Planning Calendar
- Subcommittee Reports (*Reports received AAAWM Advisory Council & Additional Committees – J. VerBeek; Policy & Procedure Committee – S. Heavener*)

PRESENTATIONS: Susan Evans, Program Manager, Alzheimer's Association Michigan Chapter; *Presenting virtually*

PUBLIC PARTICIPATION:

ACTION ITEMS:

- Recommend Approval of AAAWM FY26 Annual Implementation Plan
Sample Motion: "Motion to recommend Board of Commissioner approval of AAAWM FY26 Annual Implementation Plan as received."

DISCUSSION ITEMS:

- 2026 Draft Budget Review (ACSS)
- Home Delivered Meals Service
- Senior Workgroup Goals
- Allegan County Senior Expo, June 26: COA Roles & Responsibilities

FUTURE AGENDA ITEMS:

ROUND TABLE:

ADJOURNMENT:

Next meeting: Wednesday, July 16, 2025 at 9:00AM, Human Services Building, Zimmerman Room

Commission on Aging Meeting

Attendance Options & Joining Instructions:

**1) In Person: Allegan County Human Services Building – Zimmerman Room, 3255
122nd Ave., Allegan**

2) Online: Connect via Zoom (see connection instructions below)

• OPTION 1: Zoom over Web browser

- Open Internet Explorer or Chrome
- Click the link to join the meeting direct:
<https://us02web.zoom.us/j/82375478232?pwd=NnNsUEhwZnhWVlFPNjAyNkRZNjkzZz09>
- Or navigate to Zoom: <https://app.zoom.us/wc/home>
 - Click Join+
 - Type in Meeting ID: 823 7547 8232
 - Type in Meeting Password: 622040

• OPTION 2: Zoom over Telephone

- Call 1-312-626-6799
- Type in Meeting ID: 823 7547 8232, then #, then # again
- Type in Meeting Password: 622040, then #
- To raise your hand to speak, press *9
- To Mute and Unmute, press 6*

Allegan County Commission on Aging



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<http://www.allegancounty.org>

Chairperson: Rich Butler
Vice Chairperson: Sally Heavener

COMMISSION ON AGING - MINUTES

Chair Rich Bulter called the meeting to order at 9:01 am on May 21, 2025

Pledge of Allegiance, Roll call

The Commission of Aging met in the Zimmerman Room of the Human Services Building.

ROLL CALL:

PRESENT: Commissioner Mark DeYoung, Chairperson Rich Butler, Vice-Chairperson Sally Heavener, Larry Ladenburger, Mary Campbell, Jo VerBeek, Jim Storey, Pat Petersen

EXCUSED ABSENT: Lue Phelps

OTHERS: Director Jen Garcia and Teresa Galloway; Sallie Prins from Holland PHO

COMMUNICATIONS:

Director Garcia shared Allegan County Senior Expo flyers with additional copies for community distribution with the members. Chairperson Butler reminded members they are expected to be at the event Senior Expo on June 26th at First Baptist Church to assist with registration, breakfast and lunch service. Director Garcia asked members to report between 7:00 AM and 7:15 AM.

Other communications noted included the Community Action annual report as they celebrated 60 years of service.

APPROVAL OF CONSENT AGENDA- ADOPTED AS PRESENTED

Approval of the agenda moved by Larry Ladenburger, supported by Jo VerBeek. All in favor, motion carried.

PRESENTATIONS: None

PUBLIC PARTICIPATION:

Sallie Prins with Holland PHO an entity of Holland Hospital. The reason they would like to be involved with Allegan County Senior Service is because care and services at discharge is key to a successful recovery.

DISCUSSION ITEMS:

-Mary Campbell reported on that the AAA Advisory Board had the annual meeting to re-elect the executive committee. A big part of the meeting was discussion of the budget and ongoing advocacy. The Advocacy Toolkit will be emailed out to members following the meeting. If the older Americans Act is cut in October, it will be a large impact to AAAWM funding and programming.

-Jo VerBeek provided a handout related to Medicaid and how potential funding cuts would directly impact Michigan residents, presented as a subset of a larger presentation.

-Review of COA Bylaws & Member Expectations: motion made by Vice Chair Heavener to table the review of the COA Bylaws and member expectations to gather further information to discuss at the June 18th COA meeting, supported by Jim Storey. All in favor, motion carried.

Mission Statement

“Dedicated to serving Allegan County seniors by developing and coordinating services that support their independence, maintain their dignity, and preserve their quality of life”

-Senior Workgroup Goals: Chairperson Butler reported that they have not done much work with people out with illness. There will be meeting and moving forward.

Jo VerBeek reported that Meals on Wheels of West Michigan is starting to do pop-up meals around the county with a new location at the Pullman Linking Center and Wayland City Park to name a few upcoming sites. Also, Jo VerBeek reported personal research gathered on what other counties in Michigan have a millage and what level of services they provide.

FUTURE AGENDA ITEMS:

- Susan Evans, Program Manager, Alzheimer's Association Michigan Chapter; presenting virtually at June 18 COA meeting
- Allegan County Senior Expo, June 26: COA Roles & Responsibilities
- 2026 Budget Review
- Home Delivered Meals discussion

ROUND TABLE (COA MEMBER TIME):

Commissioner Mark DeYoung mentioned the Post office food drive. Project Hope in Dorr has food available.

Larry Ladenburger spoke about Plainwell Life Long Learners. Also, he mentioned about listing some of the local expos on our COA calendar.

Mary Campbell attended the housing summit that ACCF put on. There will be another summit in September. Definite housing needed in the county and throughout the state.

Director Garcia mentioned the Holland Senior Community Day on May 30th; ACSS will have a booth and she will be speaking on a panel of senior presenters in the morning.

Chairperson Butler told about the Allegan Antique Market at the Allegan County Fair the last Sunday in May happening throughout the summers.

Jim Storey made mention that there are a lot of things on the cutting of Medicaid that he could not advocate for.

Director Garcia will be attending the Tribal Health Fair on May 31st at Camp Jijak in Hopkins.

ADJOURNMENT UNTIL: June 18, 2025

Motion to adjourn by Vice Chair Heavener, supported by Larry Ladenburger. All in favor, motion carried. The meeting adjourned at 10:37am. Next Meeting June 18, 2025 from 9:00 am-11:00 am in the Zimmerman Room at the Human Services Building.

**Commission on Aging - Director's Report
June 18, 2025**

Hello COA Members –

The Senior Services team is hard at work planning for the upcoming **Allegan County Senior Expo** on Thursday, June 26 at First Baptist Church. The theme for this year's event is *Carnival of Fun for Our Seniors*, and it is gearing up to be a day of fun with over six workshop topics (only three workshops have remaining capacity), 42 senior-focused vendors, and 165 pre-registered participants! Below is the Schedule of Events for the day. COA members should plan to arrive for volunteer positions by 7:00AM. More information will be emailed out as the event approaches.

Join Us!
Thursday, June 26, 2025
8:00AM – 1:00PM
First Baptist Church
1290 32nd Street (M-40), Allegan

Schedule of Events

8:00AM	DOORS OPEN!
8:00–8:30	Registration Check-In & Breakfast
8:30–8:45	Welcome! John Dudley, Emcee
8:00–11:30	Vendor Fair
8:30–11:30	Health Screenings
9:30–10:30	Workshops (Session One)
10:40–11:40	Workshops (Session Two)
12:00–12:30	Lunch & Entertainment with John Dudley, Magician
12:30–1:00	Giveaways & Closing Remarks

Service Contracts:

Adult Day Service (ADS) contracting has been completed with Generations and The Day Center of Evergreen Commons. Evergreen Commons transitioned 5 current participants over to millage services who were previously private paying for these services, but now qualify under the millage contract. Evergreen has also enrolled four new ADS participants since June 1, 2025. Site visit scheduled for third provider in Paw Paw; Final ADS contract recommendations will be provided at the July 16 COA meeting.

In Home Support (IHS) RFP will take place in June/early July with anticipated contractor onboarding to occur July/August. Senior Services is building a robust list of area homecare agencies that service Allegan County to solicit for bidding with a goal of adding a minimum of two additional providers for

IHS. Home Delivered Meals (HDM) discussion to take place at June 18 COA meeting to prepare for current HDM contracts expiring December 31, 2025.

Below is the Senior Services contract schedule:

Project #	Service	Contract Began	Contract Expires	Notes
1431	Adult Day Services			
	Generations	5/1/2025	12/31/2027	2-year contract thru 12/31/27
	Evergreen Commons	5/1/2025	12/31/2027	2-year contract thru 12/31/27
1432	Home Delivered Meals			3-year contract thru 12/31/25
	Community Action	1/1/2023	12/31/2025	
	Milestones	1/1/2023	12/31/2025	
*Start discussions around HDM service and contracts expiring; Evaluate need for potential RFP by June/July				
1430	In-Home Supports			Three current providers
	Atrio Help at Home	1/1/2019	12/31/2024	2-year contract thru 12/31/26
	Help at Home LLC	1/1/2019	12/31/2024	2-year contract thru 12/31/26
	HomeJoy	9/30/2022	12/31/2024	2-year contract thru 12/31/26
*RFP to add additional In-Home Support providers Q2 2025				
14047	PERS			Sole source provider
	Connect America	4/1/2016	12/31/2027	3-year contract thru 12/31/27
14033	Senior Transportation			Sole source provider
	Allegan County Transportation	Direct Service - No Contract		
	Case Worthy/SERV Tracker	7/1/2024	6/30/2027	3-year contract thru 6/30/27
	Internal Client Database			

CXM/ServTracker Legacy

Community Action of Allegan County were the first ACSS providers to transition from ServTracker Legacy to CXM, the cloud-based database platform. Transition was successful, and gave team members and opportunity to review current operations and requirements within the new CXM. In Home Support providers will be transitioned individually before June 30. Legacy is scheduled to sunset on August 30, 2025.

Outreach & Important Meetings:

- 5/14: ACSS Team CXM Transition & Referral Revision Discussion
- 5/16: Community Action of Allegan County's 60th Birthday Celebration Luncheon, Perrigo
*Attended by Rich Butler, Sally Heavener, Mary Campbell, Katie Cole, Ashley Dever, and Director Jen Garcia
- 5/19: In-Person SVS Team Meeting (Presentation from Community Links)
- 5/21: COA Meeting
- 5/21: Widowed Friends Group, Herrick District Library, Holland
- 5/27: Allegan County Medical Control Advisory Board Meeting
- 5/30: Holland Senior Community Day (Over 750 attendees; Panel speaking opportunity)
*Supported by Rich Butler, Sally Heavener, Mary Campbell, and Jim Storey – thank you!
- 5/31: Gun Lake Tribe Health & Human Services Fair
- 6/2: Allegan Rotary Club Meeting
- 6/2: Allegan County Digital Access Committee Meeting
- 6/4: COA Policy & Procedure Committee Meeting

- 6/4: Ashley Dever, Senior Service Counselor's last day in-office; will work in current full-time position remote until position is filled.

Allegan County Senior Expo: *Flyer included for information*

COA members are encouraged to wear their blue ACSS t-shirt, COA smock/vest, or dress business casual for the day. Please wear comfortable shoes and advise Director Jen Garcia if there are certain roles you would feel more confident in over others, if assignment is not the right fit. THANK YOU FOR YOUR TIME ON JUNE 26! More information will be shared via email leading up to the event.

ALLEGAN COUNTY *Senior Expo* formerly Boomer Bash

- **FREE SENIOR EVENT!**
- Grab n' Go Breakfast & Served Lunch
- Senior Vendor Fair & Giveaways
- Fun-Filled Workshops
- Health Screenings
- Entertainment

Join Us!

Thursday, June 26, 2025

8:00AM – 1:00PM

First Baptist Church

1290 32nd Street (M-40), Allegan

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12:30–1:00	Giveaways & Closing Remarks

Register Today!

Registration will be online
www.allegancounty.org/SeniorExpo
or by phone if assistance is needed

269-673-3333



John Dudley
50
Magic Show



Questions?
Call **269-673-3333**

Hosted by
Allegan County Commission on Aging

FREE Transportation to
Senior Expo

**for Allegan County
 Residents age 60+**

Call Allegan County Transportation (ACT)
 & Reserve your spot by **June 18!**

269-673-4229

Thank You
 to Our 2025 Sponsors!



KINARD FINANCIAL, LLC
 Medicare • Life • Retirement • Health

Senior Expo Workshop Options

Session One 9:30AM-10:30AM	Session Two 10:40AM-11:40AM
Let's Eat! Creative Cooking with What's in Your Pantry <i>Food samples provided</i> Abbey Stroop, Community Nutrition Instructor - MSU Extension	Let's Eat! Creative Cooking with What's in Your Pantry <i>Food samples provided</i> Abbey Stroop, Community Nutrition Instructor - MSU Extension
Community Links Program "Making Connections that Help Our Community Thrive" Michelle Boutain, CHW - Allegan County Health Department	Community Links Program "Making Connections that Help Our Community Thrive" Michelle Boutain, CHW - Allegan County Health Department
Zumba Moves <i>Low Impact fitness class</i> Jodi Langlois	Zumba Moves <i>Low Impact fitness class</i> Jodi Langlois
Lakeshore Sunset Paint-Along with Artist <i>8"x10" canvas takeaway</i> Chloe Schans, Adult Programmer - Allegan District Library	Lakeshore Sunset Paint-Along with Artist <i>8"x10" canvas takeaway</i> Chloe Schans, Adult Programmer - Allegan District Library
Explore Allegan: Life & Leisure for All Brandy Gildea, Parks Manager Allegan County Parks, Recreations & Tourism	Safe Banking for Seniors Robert Pawloski, Assistant Vice President & Regional Branch Manager - Highpoint Community Bank

DEADLINE TO REGISTER: June 18, 2025

Workshops must be registered for in advance and will fill up fast.
 Subject to availability the day of the event if participant is not pre-registered.



Registration will be online
www.allegancounty.org/SeniorExpo
 or by phone if assistance is needed
269-673-3333



COA 2025 Identified Goals:

1.) ACSS Operations Review, Enhancement & Service Integration:

- a. Review Allegan County Senior Services Policy & Procedure Manual to ensure policy is relevant to existing service operations. [ACSS Team Responsible; Final review by Policy & Procedure Manual Review Committee.](#)
- b. Scope of Service/Standards/Policy & Procedure Manual Review. [ACSS Team Responsible; Final review by Policy & Procedure Manual Review Committee.](#)
- c. Review senior referral online process; address inroads to services and service execution with contracted providers. [ACSS Team Responsible](#)
- d. Continue service integration with Area Agency of Western Michigan (AAAWM) raising awareness of services available for Allegan County seniors. [ACSS Team Responsible; AAWM Board & Advisory Council COA Representatives.](#)

2.) Continue Engagement & Outreach Efforts:

- a. Identify senior groups (partner agencies) in existence across Allegan County and engage for resource sharing. COA Committee Responsible: [Senior Services Workgroup.](#)
- b. Continue Marketing Efforts with GreenStreet Marketing - E-News launching Q1 [ACSS Team Responsible](#)
- c. Seek purposeful engagement opportunities for ACSS and COA including, but not limited to: [Senior Services Workgroup; ACSS Team Responsible](#)
 - i. Ongoing Events: Allegan County Senior Expo (formerly Boomer Bash), Senior Day at the Fair
 - ii. Hosting learning opportunities for topics such as Alzheimer's & Dementia Training, Parkinson's & ALS Training, Caregiver Training, Elder Law & MMAP
 - iii. Look at school community model for senior engagement, learn for ways to replicate in other school districts (example: Wayland Leisure Life, Lifelong Learners in Plainwell/Otsego).

Respectfully submitted by,
Jen Garcia, Director

Allegan County Senior Services: APRIL Service Delivery Report

ADULT DAY SERVICES (ADS) - Sole provider						
	CLIENTS	REFERRAL	INTAKE	DC	UNITS	WAITLIST*
2024 YE	33	40	12	8	11,488	17
APRIL	23	4	1	1	871	22
2025 YTD	25	17	2	3	3,260	15*

Current
waitlist:
5/30/2025

*All clients waiting for Generations program

PERSONAL EMERGENCY RESPONSE SYSTEM (PERS) - Sole provider						
	CLIENTS	REFERRAL	INTAKE	DC	UNITS	NO TEST
2024 YE	1,115	378	430	356	1,115	-
APRIL	740	41	37	30	740	118
2025 YTD	851	156	201	155	2,895	-

SENIOR SERVICE METRICS KEY

CLIENTS: # of clients being served

WAITLIST: # of clients waiting for service

REFERRAL: # of clients requesting service

INTAKE: # of clients being connected to service

DC: Discharged - # of clients being discharged from service

VT: Volunteer Driver

UNITS: Unit of measurement varies per service (see below)

ADS - # of ADS hours provided to clients

PERS - # of PERS units in service

HDM - # of HDM meals delivered

IHS - # of IHS hours provided to clients

VT - # of VT miles driven

HOME DELIVERED MEALS (HDM) - Sole provider							
	CLIENTS	REFERRAL	INTAKE	DC	UNITS	DONATIONS	WAITLIST*
2024 YE	535	293	198	260	84,399	\$976.00	0
APRIL	317	27	17	30	7,604	\$140.00	0
2025 YTD	379	97	63	92	28,925	\$343.80	0

IN HOME SUPPORTS (IHS) - Three providers								
	CLIENTS	REFERRAL	INTAKE	DC	UNITS #1	UNITS #2	UNITS #3	WAITLIST*
2024 YE	466	363	164	134	20,583	6,386	5,417	34
APRIL	326	35	14	7	1,926	414	803	9
2025 YTD	372	134	52	40	7,147	1,617	3,031	0

waitlist:
5/30/2025

SENIOR/VOLUNTEER TRANSPORTATION (VT) - Sole provider										
	# RIDERS	# NEW	UNMET	BUS TRIPS	VT TRIPS	BUS COST	VT UNITS	VT COST	ADDL COSTS	DONATIONS
2024 YE	923	85	9	2,198	3,895	\$115,163.00	84,707	\$98,753.69	\$2,224.40	\$189.00
APRIL	72	7	0	233	135	\$13,005.00	6,409	\$4,486.30	\$179.00	\$0.00
2025 YTD	291	27	3	847	553	\$47,266.00	26,411	\$18,487.70	\$716.00	\$115.00

*Waitlist numbers reported end of every month

2025 YTD

Clients = January 2024 Starting # + Total 2025 Intake

Riders = Total Monthly 2025 Riders

Expenditure Status Report

Allegan County
 4/1/2025 through 4/30/2025

298 SENIOR SERVICES FUND

<u>Account Number</u>	<u>Adjusted Appropriation</u>	<u>Expenditures</u>	<u>Year-to-date Expenditures</u>	<u>Year-to-date Encumbrances</u>	<u>Balance</u>	<u>Prct Used</u>
298-672.000 SENIOR SERVICES						
298-672.000 SENIOR SERVICES						
298-672.000-701.000 TOTAL COMP	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-703.000 SALARIES & WAGES - FULL TIME	185,763.00	11,852.48	51,051.30	0.00	134,711.70	27.48
298-672.000-705.010 SALARIES & WAGES - Comp Time Payout	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-706.000 SALARIES & WAGES - PER DIEM	3,816.00	1,035.60	2,240.45	0.00	1,575.55	58.71
298-672.000-708.000 SALARIES & WAGES - TEMPORARY	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-710.000 OTHER COMPENSATION	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-710.010 STIPEND	252.00	21.00	63.00	0.00	189.00	25.00
298-672.000-710.030 OPT OUT	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-715.010 FICA TAXES	14,287.00	963.86	3,990.67	0.00	10,296.33	27.93
298-672.000-716.000 HEALTH INSURANCE	58,162.00	4,845.88	14,994.10	0.00	43,167.90	25.78
298-672.000-717.000 DENTAL INSURANCE - EMPLOYER	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-718.000 RETIREMENT DEFINED CONTRIBUTION	13,108.00	829.66	3,573.53	0.00	9,534.47	27.26
298-672.000-718.045 457 RETIREMENT FUND	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-721.000 LONGEVITY	1,490.00	0.00	0.00	0.00	1,490.00	0.00
298-672.000-722.000 LIFE INSURANCE	179.00	14.92	44.75	0.00	134.25	25.00
298-672.000-724.000 WORKERS COMPENSATION INS.	150.00	5.93	26.23	0.00	123.77	17.49
298-672.000-725.000 DISABILITY INSURANCE	1,108.00	94.19	282.56	0.00	825.44	25.50
298-672.000-727.000 OFFICE SUPPLIES	1,060.00	0.00	77.22	0.00	982.78	7.28
298-672.000-730.000 POSTAGE	750.00	0.00	216.53	0.00	533.47	28.87
298-672.000-818.000 CONTRACTUAL SERVICES	10,000.00	157.20	157.20	0.00	9,842.80	1.57
298-672.000-818.010 CONTRACTUAL SERVICES	0.00	0.00	3,193.51	0.00	-3,193.51	0.00
298-672.000-818.020 CONTRACTUAL - Adult Daycare	225,000.00	8,922.63	33,402.20	0.00	191,597.80	14.85
298-672.000-818.030 CONTRACTUAL - Home Del Meals	820,800.00	79,842.29	303,700.88	0.00	517,099.12	37.00
298-672.000-818.040 CONTRACTUAL - In Home Support	1,657,800.00	113,049.00	424,773.00	0.00	1,233,027.00	25.62
298-672.000-818.050 CONTRACTUAL - Pers Emerg Response System	218,400.00	15,540.00	60,795.00	0.00	157,605.00	27.84
298-672.000-818.060 CONTRACTUAL - Transportation	246,240.00	17,215.30	71,058.70	0.00	175,181.30	28.86
298-672.000-861.000 TRAVEL EXPENSES	2,820.00	0.00	0.00	0.00	2,820.00	0.00
298-672.000-861.010 TRAVEL - ROOM/BOARD	3,795.00	0.00	0.00	0.00	3,795.00	0.00
298-672.000-861.020 TRAVEL - MILEAGE/FUEL	3,572.00	0.00	0.00	0.00	3,572.00	0.00

Expenditure Status Report

Allegan County
 4/1/2025 through 4/30/2025

298 SENIOR SERVICES FUND

<u>Account Number</u>	<u>Adjusted Appropriation</u>	<u>Expenditures</u>	<u>Year-to-date Expenditures</u>	<u>Year-to-date Encumbrances</u>	<u>Balance</u>	<u>Prct Used</u>
298-672.000-861.030 TRAVEL - CONF/REGISTRATION/TRAINING	3,042.00	0.00	0.00	0.00	3,042.00	0.00
298-672.000-900.000 PRINTING & BINDING	1,060.00	0.00	0.00	0.00	1,060.00	0.00
298-672.000-901.000 ADVERTISING	50,000.00	619.00	4,819.00	0.00	45,181.00	9.64
298-672.000-920.000 PUBLIC UTILITIES	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-934.000 OFFICE EQUIP. REPAIRS & MAINT.	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-955.000 LOW VALUE EQUIPMENT	1,590.00	658.25	658.25	0.00	931.75	41.40
298-672.000-956.000 MISCELLANEOUS	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-956.010 MISCELLANEOUS	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-958.000 MEMBERSHIPS & SUBSCRIPTIONS	530.00	0.00	0.00	0.00	530.00	0.00
298-672.000-960.000 INDIRECT EXP	99,846.00	6,498.42	25,993.68	0.00	73,852.32	26.03
298-672.000-961.000 LIABILITY INSURANCE	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-964.000 REFUNDS AND REBATES	0.00	0.00	529.25	0.00	-529.25	0.00
298-672.000-986.000 COMPUTER SOFTWARE	0.00	0.00	0.00	0.00	0.00	0.00
Total SENIOR SERVICES FUND	3,624,620.00	262,165.61	1,005,641.01	0.00	2,618,978.99	27.74
Grand Total	3,624,620.00	262,165.61	1,005,641.01	0.00	2,618,978.99	27.74

Reports from Jo VerBeek

CSA Advocacy Committee: May 24, 2025

- 1) Federal issues of concern: Medicaid, NIH research, OAA reauthorization, budget delays, bifurcation of administration of senior services between CMS and Administration for Children and Families — Protect MI Care Coalition — Older Americans Act —
- 2) Strategy with Michigan Congressional delegation Status of State Budget — discussed strategy
- 3) State appropriation of federal ARPA HCBS funding — discussed strategy

State Advisory Council: No meeting in May. Next Meeting June 12th

AAAWM Advisory Council Meeting: June 2, 2025

- 1) Guest Speaker: Senator Roger Hauck (Osceola, Mecosta Counties)
 - Supportive of expanding MI Choice Waiver
 - Supportive of expanding HCB Services
 - HB-4233, As Passed House, May 6, 2025, and HB-4234, As Passed House, May 6, 2025 - prohibitions on certain foreign ownership of certain real estate, and the prescription of remedies and civil sanctions.
 - ✓ Examples: Foreign owners coming to mobile/modular home parks and then increasing the rental fees. Older adults are unable to cover these high rates when living within a fixed income.
 - Supportive of affordable housing, however, believes the local governments should be responsible for zoning laws not the State
- 2) Older Adult Services Presentations – Kendrick Heinlein & Sheri Harris
 - Medicaid Funding Briefing: part of a 19-page PowerPoint presentation from MDHHS – proposed federal cuts and impact was handed out last meeting.
Responding to the \$75 - \$155 million administrative cost cuts for Michigan and loss of health care coverage that was discussed last month: The administration services are for staff to verify that the Medicaid registered application is still valid once per year. The new proposed standard is every six months increasing administrative staffing time.
(If you desire the full 19 pages, please contact me and I'll send it to you)
 - OAA Funding Recommendations: Total Funding Requested \$9,125,391 Total Awarded \$8,016,117
 - Annual Implementation Plan for 2026
 - Kendrick Heinlein will do a presentation about new services/new providers for 2027 and include what existing funding and services are per county. Jo asked him to do one for the Allegan COA. Date to be determined with Jen and the COA.
- 3) Legislative Advocacy – Sheri Harris
 - State Issues
 - Expand Access to MI Choice Medicaid Waiver
 - Increase Home and Community Based Services
 - Support Family and Informal Caregivers
- 4) Older Michiganians Day: Approximately 500 attendees, 25 on the AAWM bus, and over 1,000 letters from AAWM to the legislature.

Policy & Procedure Committee Update – 6/4/2025
Jo VerBeek, Jen Garcia, & Sally Heavener

We met on 6/4/2025 covering the following:

I. ADS

We reviewed possible dates to do the sight visit for the PawPaw site. The updated RFP response has been received. Unit rate still to be resolved.

II. Policies to be Reviewed

The Home Delivered Meals Policy needs to be reviewed now. The Policy for In Home Supports needs to be reviewed in early 2026, to be ready for the RFP process for contracts expiring at the end of 2026.

III. Home Delivered Meals

A. Update Policy. This policy needs to be reviewed now. Jen has a redlined version based on staff input that she shared with us. We will meet again soon to revise policy.

B. COA Discussion at 6/18 Meeting

A discussion item will be added to the agenda to share with the COA a couple of options for meals. Input will be requested from the COA Board members.

D. Timeline

A finalized RFP response should be in the hand of this committee to review and make a recommendation to the COA Board at their October meeting. That will insure staff has time to make any adjustments required.

IV. In Home Support

A. Jen reported there are around 7 contractors interested in being added to our service provider list. Jen will talk to Project Management about getting the request to them. The goal is to have a list of new providers for approval at July COA meeting.

B. Current contracts run through 12/26. Policy should be reviewed in early 2026.

Submitted by: Sally Heavener



The Source for Seniors

May 29, 2025

Gale Dugan County Board Chair
Allegan County Board of Commissioners
3283 122nd Avenue
Allegan, MI 49010

Dear Commissioner Dugan,

Enclosed is the Area Agency on Aging of Western Michigan's (AAAWM) proposed Annual Implementation Plan (AIP) for fiscal year 2025.

Upon approval by the State of Michigan Commission on Services to the Aging in August 2025, this plan will secure funding for programs and services that benefit older adults and caregivers, in Allegan County from October 1, 2025, to September 30, 2026.

We kindly request your County Commission's written approval of this plan. Please ensure your response is received by AAWM on or before July 19, 2025. If we do not hear from you by this date, we will assume the County Commission's implied approval of the plan.

Please send your response to:

Sheri Harris, Director of Advocacy and Planning
3215 Eaglecrest Drive NE
Grand Rapids, MI 49525

Alternatively, you can email a response to: Sherih@aaawm.org

If the Commission does not support the AIP, please let me know. If there are any questions, please feel free to contact me. I can be reached via email at sherih@aaawm.org, fax at 616-456-5692, or by phone at 616-222-7015.

Sincerely,

Sheri Harris, Director of Advocacy and Planning

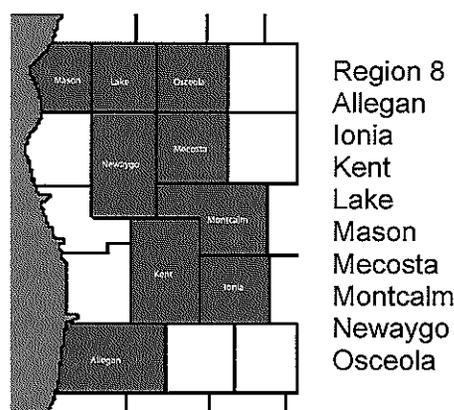
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JUN 09 2025

Allegan County Administration

Area Agency on Aging of Western Michigan: The Plan Summary FY26

Since its founding in April 1974, the Area Agency on Aging of Western Michigan (AAAWM) has been at the forefront of ensuring older adults, adults with disabilities, and their caregivers across Region 8—spanning Allegan, Ionia, Kent, Lake, Mason, Mecosta, Montcalm, Newaygo, and Osceola counties—have equitable access to the support they need to age with dignity and independence. With a blend of internal expertise, collaborative partnerships, and strategic advocacy, AAAWM continues to lead with innovation and compassion.



Strategic Progress: Building for the Future

We continue progress in meeting our 2024-2026 Overarching Strategic Plan goals by engaging in new initiatives with agencies to develop partnerships to help diversify funding and expand to meet unfulfilled needs. We have implemented a strategic marketing calendar to build brand awareness to increase referrals to services and are in the process of implementing a new database to track those referrals and strengthen outreach and support region wide. We continue to focus on advocacy to have a greater impact on policy changes and improve our legislative influence by representing those we serve and communicating their needs.

Strengthening Internal Capacity

To ensure AAAWM remains an inclusive workplace, we have refined our recruitment, hiring, onboarding, and retention practices. These enhancements are paired with ongoing educational opportunities to support professional development and cultivate a collaborative, mission-driven workforce.

Addressing Senior Housing

We're in active discussions with senior housing agencies to confront the rising cost of rent and the growing number of older adults being priced out of their homes. These partnerships are vital to our strategy in addressing housing instability and home maintenance challenges.

Advocacy in Action

Through steadfast advocacy, we helped secure an additional \$3 million in funding for the Long-Term Care Ombudsman (LTCO) program, adding two full-time LTCO positions to our region and contributing to the statewide goal of 33 new positions. Our FY25 advocacy priorities remain focused on the reauthorization of the Older Americans Act (OAA) and the sustainability of the MI Choice Waiver program, lifelines that provide essential services such as meals, caregiver support, and transportation.

In FY25, our advocacy efforts were grounded in building intentional, long-term relationships with legislators throughout our region. These relationships have allowed us to elevate the visibility of the issues facing older adults and individuals with disabilities, while ensuring our elected officials are informed partners in advancing policies that support these populations. Through consistent engagement, education, and collaboration, we have positioned ourselves as a trusted resource on aging and long-term care issues.

Looking ahead to FY26, our advocacy work will continue to build on these priorities, while also adapting to the evolving policy landscape. We will closely monitor and respond to proposed changes at both the federal and state levels, particularly around Medicaid and OAA funding. As these conversations unfold, we will work to ensure that the voices of older adults and those who serve them remain central to decision-making processes.

Financial Stewardship Amid Changing Funding Streams

We have monitored the Older Americans Act (OAA) funding with the American Rescue Plan Act (ARPA), dollars ending in FY24. By maintaining ongoing conversations with our partner agencies and reviewing spending monthly, we are on track with our OAA spending to avoid any funding cliffs, due to phasing out ARPA dollars. We continue to monitor spending with the anticipated carryover cap resuming at the end of FY26.

AAAWM recently received a MDOT grant in collaboration with our transportation service partners that will help expand service and assist with rising transportation costs.

Caregiver Support: Expanding and Innovating

Caregivers are at the heart of aging in place, and we've taken bold steps to support them. AAWM opened a new Caregiver Resource Center, expanded caregiver programming through the Caregiver Resource Grant, and launched innovative initiatives like the Caregiver Supplemental Service and Kinship Grandparent Back-to-School Gift Card Program. These initiatives provide both urgent assistance and long-term support, and feedback from families has been overwhelmingly positive.

Through the **Caregiver Resource Center Grant**, we have been able to expand support to caregivers in our region. We renovated part of our building to create a Caregiver Resource

Center where we host caregiver events and programs and have partnered with Impart Alliance for them to conduct DCW Trainings to those interested in joining the much-needed DCW workforce. Programs we have provided under this grant include the Dementia Caregiving Series, Self Care and Mindfulness, Hands-On Skills Training for Informal Caregivers, and expanded the Caregiver Supplemental Service to assist with one-time caregiver needs. We were also able to translate our caregiver service brochures and resources to various languages to increase access to the important services and information. We have been able to take many of these programs out across our region to meet caregivers where they are at and have received positive feedback from these programs.

We've also translated key caregiver resources into multiple languages, improving access and inclusivity across our region.

Nutrition: Beyond the Meal

While home-delivered and congregate meals remain foundational, we recognize that nutrition is about more than food. That's why, looking ahead to FY27, we're exploring partnerships to launch nutrition education and counseling services that address holistic dietary needs for older adults and their caregivers.

Options Counseling & Person-Centered Services

AAAWM is deepening its commitment to person-centered care through the expansion of our Options Counseling services. In collaboration with Regions 4 and 14, we are preparing to roll out Person-Centered Options Counseling (PCOC) alongside SHIP/MIPPA services in FY25. Until full implementation, we continue delivering both Options Counseling and MMAP services without interruption—ensuring clients have access to resources and support that match their individual needs.

Data-Driven Equity: Prioritizing Those Most in Need

Serving those facing the greatest economic and social barriers is not just a goal, it is our mandate. We consistently analyze year-end service data, communicate expectations to our partners, and refine strategies using Social Determinants of Health (SDOH) data. These efforts help us reach underserved populations and promote health equity across our diverse communities.

Community Engagement and Visibility

Our visibility strategy has focused on reaching underserved communities through local expos and marketing events. These touchpoints allow us to connect directly with community members, build relationships, and ensure that resources are known, trusted, and accessible.

Veterans Services: Honoring Those Who Served

AAAWM proudly leads in serving veterans through the Veteran-Directed Home and Community-Based Services (VD-HCBS) program, becoming the first AAA in the country to do so. We've partnered with the Battle Creek VA Medical Center to support mental health summits, connected caregivers with services, and conducted staff training to deepen our understanding of veteran needs. These efforts ensure veterans receive the high-quality, personalized care they deserve.

A Year of Impact

In FY24, AAAWM and its partners served over 15,700 clients—an incredible milestone that reflects the dedication of our network. Our Grandparents Raising Grandchildren initiative provided essential back-to-school assistance to 52 families, while our advocacy helped strengthen key aging programs statewide.

Caregiver support was expanded through hands-on training, mindfulness programs, and caregiver events hosted at our newly renovated Caregiver Resource Center. Interpreter services and improved communication strategies are in development to further reduce access barriers for diverse populations.

Looking Ahead

As we move into FY25 and beyond, AAAWM remains committed to innovation, inclusion, and advocacy. We're navigating challenges within the MI Choice Waiver program, adapting to the evolving policy landscape, and embracing strategies that keep person-centered care at the core of everything we do. Through bold leadership, collaborative partnerships, and a clear mission for the future, we will continue to uplift and empower the aging population of Western Michigan.