



ALLEGAN COUNTY COMMISSION ON AGING

3255 122nd Avenue, Suite 200
Allegan, MI 49010
269.673.3333 - Office
269.673.0569 - Fax
www.allegancounty.org/seniors

Chair: Richard Butler
Vice Chair: Sally Heavener

COUNTY COMMISSIONER

Mark DeYoung
616-318-9612
Dorr

SENIOR MEMBERS

Mary Campbell
269-655-8000
Pullman

Larry Ladenburger
269-673-6200
Allegan

Luesettie Phelps
269-870-3710
Plainwell

Jim Storey
616-848-9767
344 W 35th St.
Holland

MEMBERS AT LARGE

Richard Butler
616 902-0046
Plainwell

Sally Heavener
616-355-3494
Holland

Patricia Petersen
616-644-8059
Allegan

Jo VerBeek
616-403-9319
Hamilton

DIRECTOR

Jen Garcia
269-686-5144

COMMISSION ON AGING MEETING - AGENDA

Wednesday, February 19, 2025 | 9:00 am – 11:00 am
Attendance Options Attached

CALL TO ORDER:

ROLL CALL:

PLEDGE OF ALLEGIANCE:

COMMUNICATIONS:

CONSENT AGENDA: (Approve)

- Meeting Minutes – 1/15/25
- Directors Report
- Marketing Report
- Finance & Service Delivery Metrics Report
- COA Planning Calendar
- Subcommittee Reports (Report received AAAWM Advisory Council – J. VerBeek)

PRESENTATIONS: Lisa Gulch, Nancy Kanoza, & Jackie Gensler;
Wayland Leisure Life

PUBLIC PARTICIPATION:

ACTION ITEMS:

-Election of Officers:

- **SAMPLE MOTION:** Motion to approve the results of the member vote performed 1/15/25 to appoint Richard Butler to Chair position.
- **SAMPLE MOTION:** Motion to approve the results of the member vote performed 1/15/25 to appoint Sally Heavener to Vice Chair position.

DISCUSSION ITEMS:

- ACCF Volunteer Fair: March 19, 12:00-2:00p, The Silo, Allegan
- Holland Senior Community Day: May 30, 8:30a-2:00p, Central Wesleyan Church, Holland
- Allegan County Senior Expo (formerly Boomer Bash): June 26, 8:00a-1:00p, First Baptist Church, Allegan
- RFP Update: Adult Day Services/In Home Support Services
- Director Leave: March 6-24
- March 19 COA Meeting

FUTURE AGENDA ITEMS:

ROUND TABLE:

ADJOURNMENT:

Next meeting: March 19, 2025 at 9:00AM-11:00AM
April 16, 2025 at 9:00AM-11:00AM

Commission on Aging Meeting

Attendance Options & Joining Instructions:

1) In Person: Allegan County Human Services Building – Zimmerman Room, 3255 122nd Ave., Allegan

2) Online: Connect via Zoom (see connection instructions below)

- **OPTION 1: Zoom over Web browser**

- Open Internet Explorer or Chrome
- Click the link to join the meeting direct:
<https://us02web.zoom.us/j/82375478232?pwd=NnNsUEhwZnhWVlFPNjAyNkRZNjkzZz09>
- Or navigate to Zoom: <https://app.zoom.us/wc/home>
 - Click Join+
 - Type in Meeting ID: 823 7547 8232
 - Type in Meeting Password: 622040

- **OPTION 2: Zoom over Telephone**

- Call 1-312-626-6799
- Type in Meeting ID: 823 7547 8232, then #, then # again
- Type in Meeting Password: 622040, then #
- To raise your hand to speak, press *9
- To Mute and Unmute, press 6*

Allegan County Commission on Aging



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<http://www.allegancounty.org>

Chairperson: Rich Butler
Vice Chairperson: Sally Heavener

COMMISSION ON AGING - MINUTES

Larry Ladenburger called the meeting to order at 9:00 am on January 15, 2025 - Pledge of Allegiance, Roll call

The Commission of Aging met in the Zimmerman Room of the Human Services Building.

ROLL CALL:

PRESENT: Commissioner Mark DeYoung, Chairperson Larry Ladenburger, Vice-Chairperson Rich Butler, Lue Phelps, Mary Campbell, Sally Heavener, Jo VerBeek, Jim Storey

ZOOM: Pat Petersen

OTHERS: Allegan County Senior Services: Director Jen Garcia, Teresa Galloway
Western Michigan Homer Stryker M.D. School of Medicine: Fernando Ospina, Ruth Butters

APPROVAL OF MINUTES- ADOPTED

Approval of minutes moved by Sally Heavener, supported by Jo VerBeek. All in favor, motion carried.

PUBLIC PARTICIPATION: None at this time

APPROVAL OF AGENDA- ADOPTED AS PRESENTED

Approval of the agenda moved Jim Storey, supported by Rich Butler. All in favor, motion carried.

PRESENTATIONS:

Western Michigan University Homer Stryker M.D. School of Medicine: Fernando Ospina

Community Action of Allegan County: Esperanza Carrasco-Morales

Allegan County Health Department, Community Links Program: Michelle Boutain

PUBLIC INPUT FOR PRESENTATION:

Community Discussion on Senior and Health & Social Needs included members of the public, healthcare representatives, public health, transportation, senior clubs, and homecare agencies. Summary of community feedback included in minutes below:

1. Isolation, Health, and Mental Health:

- Many seniors lack close family or friends, with 41% of the township population being seniors.
- Isolation contributes to feelings of depression and disconnection. Social connection makes a difference.
- Community spaces, such as hospitals with underutilized rooms, could be better leveraged for social and educational gatherings.
- Opportunities exist to repurpose vacant school buildings as senior centers or community hubs, potentially linked with transportation improvements.
- There is a need to better integrate care and recognize early signs of mental health deterioration.
- Resistance to Services: Some individuals resist using available services, highlighting a need for testimonials and success stories to encourage acceptance.

Mission Statement

“Dedicated to serving Allegan County seniors by developing and coordinating services that support their independence, maintain their dignity, and preserve their quality of life”

- Seniors have an increasing need for home-based medicine, such as Primary Care, traveling Podiatrist, PT/OT and other health services. Telehealth is not yet a reliable source for seniors due to the lack of technical training and knowledge base along with connectivity and internet shortages.

2. Digital Divide:

- Many seniors are not online and miss important information due to the reliance on digital communication.
- State agencies could use public service announcements to improve awareness of available services and resources.
- Comprehensive Resources: Physical booklets listing services, income limits, and programs for seniors could improve access for those not online.

3. Lack of Transportation:

- Transportation barriers include limited services, stigma around public transport, and a lack of awareness about available options.
- Funding cuts reduce the availability of programs.
- "Bus buddies", which educate and assist users, initiatives could be helpful for some.

4. Long-Term Caregiving:

- Caregivers often experience declining health due to limited time for socialization and personal care while supporting their loved ones.
- Families and caregivers face significant challenges managing dementia without sufficient medical support.
- Workforce and need not in alignment. Working with high school age youth or Tech Center could help fill workforce gap, providing more services and reduce caregiver burdens.
- Seniors wish to age in place but need more help with tasks like housekeeping, laundry, and yard maintenance.

ACTION ITEMS:

Election of Officers – Larry Ladenburger opened the floor for nominations for Chair, stating he received interest from current Vice Chairperson, Rich Butler, and COA member Sally Heavener. No additional nominations were entered. Ladenburger determined through vetting with Heavener and Butler that the member receiving the most votes would take the Chair position, and that with the lesser would assume the Vice Chair position. COA members took to a paper vote tallied by Allegan County Senior Service's administrative assistant. Voting results tallied:

Chairperson, Rich Butler
Vice Chairperson, Sally Heavener

ADMINISTRATIVE REPORTS:

DIRECTOR'S REPORT – As presented

FINANCIAL REPORTS – As presented

2025 COA PLANNING CALENDAR – As presented

DISCUSSION ITEMS:

2025 COA Strategic Goals

SUBCOMMITTEE REPORTS:

Policy & Procedure Committee – S Heavener/J. VerBeek

Senior Services Workgroup – P. Petersen/M. Campbell/R. Butler

AAAWM Board of Directors- M.Campbell
AAAWM Advisory Council- Jo Verbeek

FUTURE AGENDA ITEMS:

Adult Day Service (ADS) Contract Recommendation
In Home Support (HIS) Contract Recommendation
Holland Senior Community Day: May 30, 8:30a – 2:00p
Boomer Bash 2025: Confirming date and event name

ROUND TABLE (COA MEMBER TIME):

-Members brought up wishes for a Consent Agenda model for meetings moving forward; consensus from the group to test for February COA meeting
-Commissioner Mark DeYoung stated he is glad to be part of the Commission on Aging.
-Thank you to Larry Ladenburger for his years of service on the board.

ADJOURNMENT UNTIL September 18, 2024

Motion to adjourn by Pat Petersen, supported by Jim Storey. All in favor, motion carried.
The meeting adjourned at 11:22 am. Next Meeting February 19, 2025 from 9:00 am-11:00 am in the Zimmerman Room at the Human Services Building

Commission on Aging - Director's Report

February 19, 2025

Greetings COA Members,

We had quite a successful COA meeting on January 15 to kick off the 2025 meeting schedule with a Community Senior Needs Discussion led by Western Michigan University School of Medicine. This discussion was done in-part with the Community Health Needs Assessment and Community Health Improvement Plan. Over thirty attendees including public members, healthcare and homecare representatives, and members of Public Health engaged in the discussion both virtually and in-person in the Zimmerman Room.

Esperanza Carrasco-Morales, Deputy Director of Nutrition & Senior Services for Community Action of Allegan County (CAAC) hosted a virtual meeting option at their downtown Allegan location. Esperanza provided a great overview of CAAC's senior services, highlighting senior transportation, food commodities for seniors, and our Home Delivered Meals program. Michelle Boutain, Community Health Worker with the Allegan County Health Department attended and gave a short overview of the [Community Links Program](#). Mission Statement: "Making connections that help our community thrive". Allegan County Community Links is about bridging the gap between individuals, communities, and the Health and Social Service Systems. They work to connect community members through referrals to get the services they have difficulty locating within the community. The Senior Service team are in regular weekly communication with Michelle, often times exchanging referrals for services to aid our seniors.

Included below is a summary of the findings from the Community Senior Needs Discussion:

1. Isolation, Health, and Mental Health:

- Many seniors lack close family or friends, with 41% of the township population being seniors.
- Isolation contributes to feelings of depression and disconnection. Social connection makes a difference.
- Community spaces, such as hospitals with underutilized rooms, could be better leveraged for social and educational gatherings.
- Opportunities exist to repurpose vacant school buildings as senior centers or community hubs, potentially linked with transportation improvements.
- There is a need to better integrate care and recognize early signs of mental health deterioration.
- Resistance to Services: Some individuals resist using available services, highlighting a need for testimonials and success stories to encourage acceptance.

2. Digital Divide:

- Many seniors are not online and miss important information due to the reliance on digital communication.
- State agencies could use public service announcements to improve awareness of available services and resources.
- Comprehensive Resources: Physical booklets listing services, income limits, and programs for seniors could improve access for those not online.

3. Lack of Transportation:

- Transportation barriers include limited services, stigma around public transport, and a lack of awareness about available options.

- Funding cuts reduce the availability of programs.
- "Bus buddies", which educate and assist users, initiatives could be helpful for some.
- There is a need for emergent transportation; non-emergency transportation with same-day availability.

4. Long-Term Caregiving:

- Caregivers often experience declining health due to limited time for socialization and personal care while supporting their loved ones.
- Families and caregivers face significant challenges managing dementia without sufficient medical support.
- Workforce and need not in alignment. Working with high school age youth or Tech Center could help fill workforce gap, providing more services and reduce caregiver burdens.
- Seniors wish to age in place but need more help with tasks like housekeeping, laundry, and yard maintenance.

Provider Updates:

The Senior Service Team will host a Spring Provider Training at the end of April. This training day allows for contracted senior service providers to come onsite to engage with other providers and Senior Services to discuss industry trends, Allegan County customer service standards, and provide necessary training.

RFP's for Adult Day Services and In Home Support Services are nearing completion. Updated timelines for completion and next steps will be shared at the 2/19 meeting.

CXM/ServTracker Legacy

PERS and HDM service lines have been transitioned successfully and Ashley Dever is working within the new online CXM system. Adult Day Services has also transitioned and is live in CXM. Katie Cole has gained access to the new system to learn her way around and will transition upon In Home Support transition completion. Training is ongoing with staff as we work to build best practices within CXM for our team and our contracted providers to utilize the system. In Home Supports service line will transition in Q1/Q2 2025. ServTracker Legacy remains open and accessible at this time. ACSS must review the number of licenses and users as we plan to add additional providers through ADS & IHS.

Outreach & Important Meetings:

- 1/15: COA Meeting & Community Senior Needs Discussion with Western Michigan University School of Medicine
- 1/17: Service Provider 1:1 Meetings with Help at Home & Connect America
- 1/22: CaseWorthy Webinar: ServTracker CXM Transition
- 1/24: Michigan Directors of Services to the Aging (MDSA) Membership Meeting
- 1/28: Heart of West MI United Way Board of Directors Meeting; Allegan County Medical Control Advisory Board Meeting
- 1/30: COA Chair & Vice Chair Touchbase Planning Meeting
- 2/3: GreenStreet Annual Marketing Meeting with Laura Hosler and Sally Heavener
- 2/5: Allegan County Senior Expo (aka Boomer Bash) Kickoff Meeting
- 2/6: Saugatuck Douglas Library Presentation with AAAM, Liz Barnett

Below is the Senior Services contract schedule:

Project #	Service	Contract Began	Contract Expires	Notes
1431	Adult Day Services			Sole source provider
	Generations	7/1/2020	12/31/2024	Contract ext. to 4/30/25
*RFP to add additional Adult Day Service providers ending Q1 2025				
1432	Home Delivered Meals			3-year contract thru 12/31/25
	Community Action	1/1/2023	12/31/2025	
	Milestones	1/1/2023	12/31/2025	
1430	In-Home Supports			Three current providers
	Atrio Help at Home	1/1/2019	12/31/2024	2-year contract thru 12/31/26
	Help at Home LLC	1/1/2019	12/31/2024	2-year contract thru 12/31/26
	HomeJoy	9/30/2022	12/31/2024	2-year contract thru 12/31/26
*RFP to add additional In-Home Support providers ending Q1 2025				
14047	PERS			Sole source provider
	Connect America	4/1/2016	12/31/2027	3-year contract thru 12/31/27
14033	Senior Transportation			Sole source provider
	Allegan County Transportation	Direct Service - No Contract		
	Case Worthy/SERV Tracker	7/1/2024	6/30/2027	3-year contract thru 6/30/27
	Internal Client Database			

COA 2025 Identified Goals:

1.) ACSS Operations Review, Enhancement & Service Integration:

- Review Allegan County Senior Services Policy & Procedure Manual to ensure policy is relevant to existing service operations. [ACSS Team Responsible; Final review by Policy & Procedure Manual Review Committee.](#)
- Scope of Service/Standards/Policy & Procedure Manual Review. [ACSS Team Responsible; Final review by Policy & Procedure Manual Review Committee.](#)
- Review senior referral online process; address inroads to services and service execution with contracted providers. [ACSS Team Responsible](#)
- Continue service integration with Area Agency of Western Michigan (AAAWM) raising awareness of services available for Allegan County seniors. [ACSS Team Responsible; AAAWM Board & Advisory Council COA Representatives.](#)

2.) Continue Engagement & Outreach Efforts:

- Identify senior groups (partner agencies) in existence across Allegan County and engage for resource sharing. COA Committee Responsible: [Senior Services Workgroup.](#)
- Continue Marketing Efforts with GreenStreet Marketing - E-News launching Q1 [ACSS Team Responsible](#)
- Seek purposeful engagement opportunities for ACSS and COA including, but not limited to:
 - Ongoing Events: Allegan County Senior Expo (formerly Boomer Bash), Senior Day at the Fair
 - Hosting learning opportunities for topics such as Alzheimer's & Dementia Training, Parkinson's & ALS Training, Caregiver Training, Elder Law & MMAP

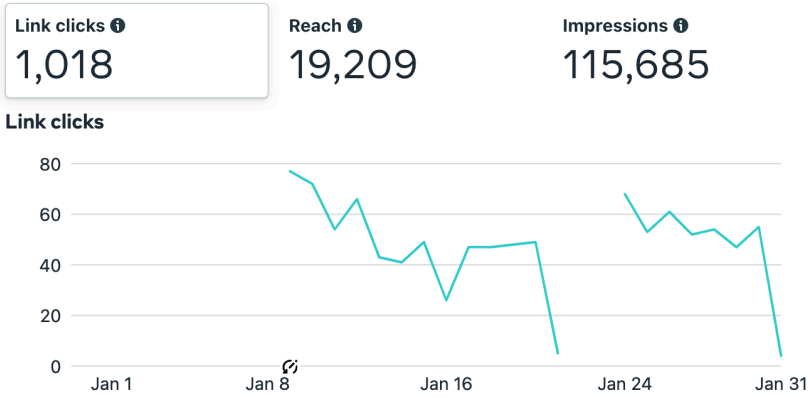
- iii. Look at school community model for senior engagement, learn for ways to replicate in other school districts (example: Wayland Leisure Life, Lifelong Learners in Plainwell/Otsego).

Respectfully submitted by,
Jen Garcia, Director

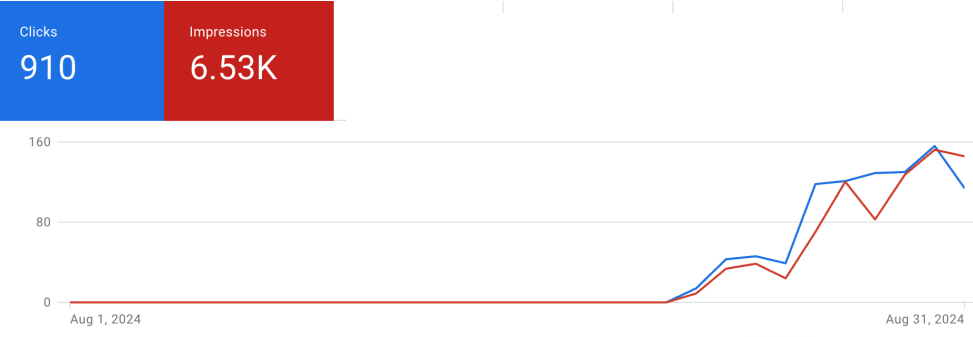
MEDIA RESULTS: 1/1-1/31



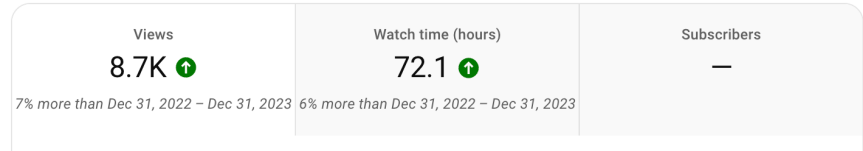
Facebook Results



Google Ad Results



YouTube Results



Location Name	Clicks
49010	860
49070	19
49078	129
49080	111
49323	91
49328	43
49348	88
49406	9
49408	66
49419	63
49423	103
49424	43
49450	34
49453	23

2025 MEDIA PLAN YEAR

	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	
SOCIAL MEDIA ADVERTISING													
FB	\$250.00	\$250.00	\$250.00	\$250.00	\$250.00	\$250.00	\$250.00	\$250.00	\$250.00	\$250.00	\$250.00	\$250.00	\$3,000.00
YouTube Ads	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00	\$1,800.00
Total Social Media													\$4,800.00
DIGITAL DISPLAY ADS													
Targeted Ads: Include Key Words and Display Ads		\$500.00	\$500.00	\$500.00	\$500.00	\$500.00	\$500.00	\$500.00	\$500.00	\$500.00	\$500.00	\$500.00	\$5,500.00
Total Digital Ads													\$5,500.00
RADIO													
COOL 101 2 wks flights, 28 spots				\$500.00		\$500.00		\$500.00		\$500.00		\$500.00	\$2,500.00
WHTC			\$500.00		\$500.00		\$500.00		\$500.00		\$500.00		\$2,500.00
Total Radio													\$5,000.00
PRINT													
Allegan News - 1/8 page, 4.93"x5", 2x per month, 26 total		\$191.67	\$191.67	\$191.67	\$191.67	\$191.67	\$191.67	\$191.67	\$191.67	\$191.67	\$191.67	\$191.67	\$2,108.37
Senior Preferences - 1/2 page, 7.375"x4.8125", yearly publication													\$1,425.00
Total Print													\$3,533.37
VIDEO UPDATE													
Video revisions and production													\$5,000.00
GS Admin/Creative Monthly Fee	\$825.00	\$825.00	\$825.00	\$825.00	\$825.00	\$825.00	\$825.00	\$825.00	\$825.00	\$825.00	\$825.00	\$825.00	\$9,900.00
Total Media													\$23,833.37
Total													\$33,733.37

SOCIAL MEDIA

Eye catching graphics and headlines - more details provided in the actual post on Facebook

Run a few at the same time, general messaging plus specific program messaging

Include testimonials



Encouraging independence through support services

Our senior services provide essential support to help older adults maintain independence and quality of life.



Every senior deserves a warm, healthy meal

Home Delivered Meals
Providing homebound seniors with a nutritious hot lunch daily. Additional meals and liquid nutrition are available for those who qualify. Stay healthy and independent!



Independence through transportation services

Senior Transportation
Seniors can get safe, reliable transportation for medical visits, shopping, and more. Wheelchair-accessible buses and volunteer drivers are available.



Peace of mind for you and your loved ones

Personal Emergency Response System (PERS)
With the push of a button, help is available 24/7—so you're never alone in an emergency. Stay safe and independent at home with a Personal Emergency Response System.

Allegan County Senior Services: DECEMBER Service Delivery Report

ADULT DAY SERVICES (ADS) - Sole provider

	CLIENTS	REFERRAL	INTAKE	DC	UNITS	WAITLIST
2023 YE	35	70	15	16	9,398	21
DEC	25	1	0	1	890	16
2024 YTD	33	39	12	7	10,598	17

Waitlist 12/30/24
Waitlist 2/1/25

PERSONAL EMERGENCY RESPONSE SYSTEM (PERS) - Sole provider

	CLIENTS	REFERRAL	INTAKE	DC	UNITS	WAITLIST
2023 YE	1,050	351	401	309	1,050	0
DEC	557	18	16	15	557	0
2024 YTD	1,115	378	430	356	1,115	0

SENIOR SERVICE METRICS KEY

CLIENTS: # of clients being served

WAITLIST: # of clients waiting for service

REFERRAL: # of clients requesting service

INTAKE: # of clients being connected to service

DC: Discharged - # of clients being discharged from service

VT: Volunteer Driver

UNITS: Unit of measurement varies per service (see below)

ADS - # of ADS hours provided to clients

PERS - # of PERS units in service

HDM - # of HDM meals delivered

IHS - # of IHS hours provided to clients

VT - # of VT miles driven

HOME DELIVERED MEALS (HDM) - Sole provider

	CLIENTS	REFERRAL	INTAKE	DC	UNITS	DONATIONS	WAITLIST
2023 YE	647	326	293	330	90,560	\$1,083.00	0
DEC	314	15	9	19	7,898	\$36.00	0
2024 YTD	535	293	198	260	84,399	\$976.00	0

IN HOME SUPPORTS (IHS) - Three providers

	CLIENTS	REFERRAL	INTAKE	DC	UNITS #1	UNITS #2	UNITS #3	WAITLIST
2023 YE	474	387	115	69	23,629	6,782	2,727	28
DEC	309	28	18	14	1,705	454	554	18
2024 YTD	466	363	164	134	20,583	6,386	5,417	34

Waitlist 12/30/24
Waitlist 2/1/25

SENIOR/VOLUNTEER TRANSPORTATION (VT) - Sole provider

	# RIDERS	# NEW	UNMET	BUS TRIPS	VT TRIPS	BUS COST	VT UNITS	VT COST	ADDL COSTS	DONATIONS
2023 YE	914	81	5	1,759	2,111	\$82,563.00	92,729	\$60,274.00	\$11,707.00	\$648.00
DEC	76	5	2	191	159	\$10,778.00	6,956	\$46,660.52	\$179.00	\$10.00
2024 YTD	923	85	9	2,198	3,895	\$115,163.00	84,707	\$98,753.69	\$2,224.40	\$189.00

2023 YE

Clients = January 2023 Starting # + Total 2023 Intake

Riders = Total # Riders at YE

2024 YTD

Clients = January 2024 Starting # + Total 2024 Intake

Riders = Total Monthly 2024 Riders

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02/11/2025 11:18AM
Periods: 0 through 12

Expenditure Status Report

Page: 1

Allegan County
1/1/2024 through 12/31/2024

298 SENIOR SERVICES FUND

Account Number	Adjusted Appropriation	Expenditures	Year-to-date Expenditures	Year-to-date Encumbrances	Balance	Prct Used
298-672.000 SENIOR SERVICES						
298-672.000 SENIOR SERVICES						
298-672.000-701.000 TOTAL COMP	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-703.000 SALARIES & WAGES - FULL TIME	168,156.00	174,794.77	174,794.77	0.00	-6,638.77	103.95
298-672.000-705.010 SALARIES & WAGES - Comp Time Payout	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-706.000 SALARIES & WAGES - PER DIEM	3,691.00	4,386.75	4,386.75	0.00	-695.75	118.85
298-672.000-708.000 SALARIES & WAGES - TEMPORARY	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-710.000 OTHER COMPENSATION	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-710.010 STIPEND	0.00	252.00	252.00	0.00	-252.00	0.00
298-672.000-710.030 OPT OUT	1,495.00	0.00	0.00	0.00	1,495.00	0.00
298-672.000-715.010 FICA TAXES	12,995.00	13,546.41	13,546.41	0.00	-551.41	104.24
298-672.000-716.000 HEALTH INSURANCE	68,152.00	57,438.29	57,438.29	0.00	10,713.71	84.28
298-672.000-717.000 DENTAL INSURANCE - EMPLOYER	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-718.000 RETIREMENT DEFINED CONTRIBUTION	11,860.00	12,275.77	12,275.77	0.00	-415.77	103.51
298-672.000-718.045 457 RETIREMENT FUND	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-721.000 LONGEVITY	1,269.00	572.00	572.00	0.00	697.00	45.07
298-672.000-722.000 LIFE INSURANCE	179.00	178.53	178.53	0.00	0.47	99.74
298-672.000-724.000 WORKERS COMPENSATION INS.	135.00	137.82	137.82	0.00	-2.82	102.09
298-672.000-725.000 DISABILITY INSURANCE	1,192.00	1,057.45	1,057.45	0.00	134.55	88.71
298-672.000-727.000 OFFICE SUPPLIES	1,000.00	612.71	612.71	0.00	387.29	61.27
298-672.000-730.000 POSTAGE	700.00	776.58	776.58	0.00	-76.58	110.94
298-672.000-818.000 CONTRACTUAL SERVICES	20,000.00	17,024.96	17,024.96	0.00	2,975.04	85.12
298-672.000-818.010 CONTRACTUAL SERVICES	0.00	3,244.50	3,244.50	0.00	-3,244.50	0.00
298-672.000-818.020 CONTRACTUAL - Adult Daycare	125,000.00	98,392.33	98,392.33	0.00	26,607.67	78.71
298-672.000-818.030 CONTRACTUAL - Home Del Meals	760,000.00	883,486.53	883,486.53	0.00	-123,486.53	116.25
298-672.000-818.040 CONTRACTUAL - In Home Support	1,535,000.00	1,122,406.25	1,122,406.25	0.00	412,593.75	73.12
298-672.000-818.050 CONTRACTUAL - Pers Emerg Response System	210,000.00	159,000.00	159,000.00	0.00	51,000.00	75.71
298-672.000-818.060 CONTRACTUAL - Transportation	228,000.00	188,712.00	188,712.00	0.00	39,288.00	82.77
298-672.000-861.000 TRAVEL EXPENSES	2,660.00	0.00	0.00	0.00	2,660.00	0.00
298-672.000-861.010 TRAVEL - ROOM/BOARD	3,580.00	0.00	0.00	0.00	3,580.00	0.00
298-672.000-861.020 TRAVEL - MILEAGE/FUEL	3,370.00	0.00	0.00	0.00	3,370.00	0.00

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Expenditure Status Report

Allegan County
1/1/2024 through 12/31/2024

298 SENIOR SERVICES FUND

<u>Account Number</u>	<u>Adjusted Appropriation</u>	<u>Expenditures</u>	<u>Year-to-date Expenditures</u>	<u>Year-to-date Encumbrances</u>	<u>Balance</u>	<u>Prct Used</u>
298-672.000-861.030 TRAVEL - CONF/REGISTRATION/TRAINING	2,870.00	0.00	0.00	0.00	2,870.00	0.00
298-672.000-900.000 PRINTING & BINDING	1,000.00	848.30	848.30	0.00	151.70	84.83
298-672.000-901.000 ADVERTISING	100,000.00	47,706.39	47,706.39	0.00	52,293.61	47.71
298-672.000-920.000 PUBLIC UTILITIES	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-934.000 OFFICE EQUIP. REPAIRS & MAINT.	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-955.000 LOW VALUE EQUIPMENT	1,500.00	0.00	0.00	0.00	1,500.00	0.00
298-672.000-956.000 MISCELLANEOUS	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-956.010 MISCELLANEOUS	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-958.000 MEMBERSHIPS & SUBSCRIPTIONS	500.00	150.00	150.00	0.00	350.00	30.00
298-672.000-960.000 INDIRECT EXP	66,510.00	99,846.00	99,846.00	0.00	-33,336.00	150.12
298-672.000-961.000 LIABILITY INSURANCE	0.00	0.00	0.00	0.00	0.00	0.00
298-672.000-964.000 REFUNDS AND REBATES	0.00	30.03	30.03	0.00	-30.03	0.00
298-672.000-986.000 COMPUTER SOFTWARE	0.00	0.00	0.00	0.00	0.00	0.00
Total SENIOR SERVICES FUND	3,330,814.00	2,886,876.37	2,886,876.37	0.00	443,937.63	86.67
Grand Total	3,330,814.00	2,886,876.37	2,886,876.37	0.00	443,937.63	86.67

COA CALENDAR OF 2025 COMMITMENTS AS OF: 2/12/2025

JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
COA MEETING 1/15/2025	COA MEETING 2/19/2025	COA MEETING 3/19/2025	COA MEETING 4/16/2025	COA MEETING 5/21/2025	COA MEETING 6/18/2025
COA Election of Officers	ACSS & AAAWM Presentation 2/6 Thursday, February 6 4p Saugatuck Douglas Library	ACCF VOLUNTEER FAIR 3/19 Wednesday, March 19 12-2p The Silo		HOLLAND SENIOR COMMUNITY DAY 5/30 Friday, May 30 8:30a-2p Central Wesleyan Church \$250 Fee	ALLEGAN COUNTY SENIOR EXPO 6/26 Thursday, June 26 8a-1p First Baptist Church (formerly Boomer Bash)
COA Election of Officers	Boomer Bash Planning Begins		Spring ACSS Provider Training		AAAWM FY25 Annual Implementation Plan Review
COMMITTEE MEETINGS:	COMMITTEE MEETINGS:	COMMITTEE MEETINGS:	COMMITTEE MEETINGS:	COMMITTEE MEETINGS:	COMMITTEE MEETINGS:
JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
COA MEETING 7/16/2025	COA MEETING 8/20/2025	COA MEETING 9/19/2025	COA MEETING 10/15/2025	COA MEETING 11/19/2025	COA STRATEGIC PLANNING 12/3/25 - TBD -
		SENIOR DAY @ FAIR 9/9 6:30AM COA SETUP Breakfast 8-10AM	ALLEGAN COUNTY VETERAN STAND DOWN 10/23 10:00 AM - 1:00 PM First Baptist Church	THANKSGIVING 11/27-28 COUNTY CLOSED	CHRISTMAS 12/24-25 COUNTY CLOSED
	MMAP Senor Seminar	VETERAN DAY @ FAIR 9/11			
		ACSS Presentation to Allegan County Libraries Assoc.	COA Board Member Term Renewal	ACSS Provider Audits AAAWM Invoice Approval MMAP Open Enroll. 11/1	
COMMITTEE MEETINGS:	COMMITTEE MEETINGS:	COMMITTEE MEETINGS:	COMMITTEE MEETINGS:	COMMITTEE MEETINGS:	COMMITTEE MEETINGS:

Jo Ver Beek's Report

AAAWM Advisory Committee, Commission on Service to Aging Advocacy Committee, Michigan Directors to the Aging, Silver Key Coalition

CSA Advocacy Committee:

Meeting January 23rd:

1. CSA Brochure: latest draft approved with discussion on distribution
2. Advocacy Tool Kit: discussion on changes and recommendations for usage
 - To be presented to the SAC in April
3. Update on collaborative efforts with other senior advocates
 - Silver Key Coalition – Jo Ver Beek
Meeting 2/4/25
Data to eliminate wait list in Fiscal year 2026
In-Home = 83% of wait list = \$8,140,331.87
HDM = 17% of wait list = \$1,667,296.89
Next steps for advocacy were outlined, including the development of an updated one-pager and talking points to share with legislators. Stephanie Hall announced the allocation of \$8 million for in-home services and \$2 million for home-delivered meals, underscoring the critical role of advocacy in securing these funds. David LaLumia provided an update on the Older Americans Act, mentioning outreach to Congressman Tim Wahlberg to expedite the reauthorization process. The group collectively recognized the importance of requesting adequate funding to meet the needs of seniors, with a consensus on the necessity of clear communication and collaboration among organizations involved in senior advocacy.
 - Impart Alliance – see handout from Cassie Caple from AAWM
 - Older Michiganders Day – May 7, 2025
4. Continue discussion on strategies to strengthen advocacy
 - Relationship with Governor's Office
 - Relationship with Legislature
 - CSA visibility, in person advocacy, relationship to DHHS leadership, target audiences, liaison with other groups
5. Supporting Seniors from the Governor's Budget
The budget recommendation prioritizes initiatives that benefit and support Michigan's seniors, including:
 - Continues providing tax relief to Michigan seniors through the rollback on the retirement tax, which on average will put \$1,000 back into the pockets of 500,000 senior households when fully phased in for tax year 2026.
 - \$2.9 million to expand the PACE program, which provides comprehensive medical, social and physical care for the frail and elderly population, by adding a total of 54 slots in Saginaw, Traverse City and Newaygo. Since October of 2019, enrollment in the program has grown from serving 3,000 individuals to nearly 5,500 seniors today.
 - \$2.7 million to protect nursing home residents, supporting nine new positions to provide more timely and comprehensive oversight of Michigan's 424 nursing homes and acute and continuing care facilities. This adds to \$29 million already appropriated for this critical need.
 - \$700,000 to enhance oversight of Homes for the Aged. This will support three additional positions to assure timely issuances of new licenses and renewals of

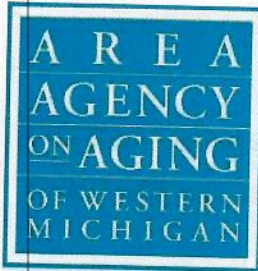
existing licenses, routine inspections, and complaint investigations at Michigan's 342 state-licensed retirement homes and assisted living facilities.

- \$2 million to support services for Michiganders experiencing dementia.

AAAWM Advisory Committee:

Meeting February 3, 2025

1. See Attachment on Caregiver Resource Centers (CRC)
Cassie Caple, Vice President of Contract Services and Program Development
2. See Attachment on Questions for Representative Joey Andrews
3. See Attachment on Sample letters to Congressman, Congresswoman, and Senators
4. Michigan Directors of Service to the Aging reporting to AAAWM advisory group and to CSA Advocacy Group: Verbalizing concerns about Project Fresh
5. In many of the counties (especially rural) many feel that the farmers will not participate if they must use an electronic form of payment. As it is, in some counties, they struggle to find farmers to participate
6. As the agencies that are the boots on the ground, we have many questions about the distribution of Senior Project Fresh. For example, how will we know when seniors are registering online and if there are still vouchers available in our areas? If an agency has local financial support to purchase additional vouchers for their area, how is that controlled if the seniors are applying online on their own? If a senior has issues with their card not working or being lost how will that be handled? The seniors are used to receiving their vouchers in hand at the end of their registration, this new process will be frustrating to them, and our staff will bear that frustration



The Source for Seniors

AAAWM Report

To: AAWM Advisory Council

From: Cassie Caple, Vice President of Contract Services and Program Development

Date: February 3, 2025

For FY24 and continuing into FY25, Area Agencies on Aging (AAAs) received grant funding to support the development of Caregiver Resource Centers (CRC). The purpose of the grant is to provide support to informal caregivers and a state-wide workgroup was formed to ensure collaboration on this initiative. With our grant award, we have been able to deliver the following programs:

1. Virtual Support Group
2. Dementia Caregiving Series
3. Mindfulness Series
4. Hands-On Skills Training
5. HelpTexts- supportive text messaging to support caregivers
6. Caregiver Urgent Needs Program

In addition, we were able to renovate an underutilized space in our building to create a Caregiver Training Center. This room will primarily be used to provide caregiver support and educational events. The renovation was completed in January 2025 and an open house was held for our staff and caregiver service partners to share this new resource. Impart Alliance will be using this new room as a pilot site to host their Direct Care Worker (DCW) Training. Through a state grant, Impart Alliance is offering this hybrid training to DCWs at no-cost through September 2025. The training provides continuing education and hands-on skills to help strengthen our caregiver workforce.

Michigan Senators



Albert, Thomas (R)
Senate District 18 Map (PDF)
Contact: Senator Albert
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Brinks, Winnie (D)
Senate District 29 Map (PDF)
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Bumstead, Jon (R)
Senate District 32 Map (PDF)
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Hauck, Roger (R)
Senate District 34 Map (PDF)
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Huizenga, Mark E (R)
Senate District 30 Map (PDF)
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Nesbitt, Aric (R)
Senate District 20 Map (PDF)
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Outman, Rick (R)
Senate District 33 Map (PDF)
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Victory, Roger (R)
Senate District 31 Map (PDF)
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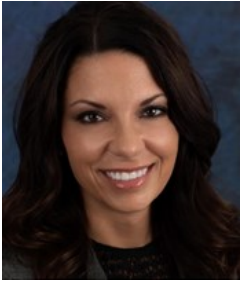
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The Source for Seniors

February 3, 2025

Questions for Representative Joey Andrews

Jo Ver Beek's notes on his response

1. What are your goals for the coming session and where do seniors' factor into those goals.
The Democrats are in the minority right now. Our focus is on developing bipartisan goals.
2. What is your view on how we address an increasingly limited availability of housing and an aging population that are on a fixed income.
Connect with your local authorities and go to the community board meetings as the zoning regulations are the primary barriers. Examples: 3 women can not live together as they may be a brothel (a rule from the 1900 😊). Setbacks, parking restrictions, square footage restrictions, etc.) Will be promoting wholistic zoning reform
3. Given the critical role of Long-Term Care Ombudsmen in protecting the interests of vulnerable individuals in long-term care facilities, and recognizing the recent statewide funding increase of \$3 million to support 33 new Ombudsmen, will you commit to maintaining or increasing this level of funding in 2025 to support this essential program?
I believe it will as it is widely bipartisan
4. Currently there is a letter in support of Mi Choice Waiver where some barriers to our ability to provide this impactful, essential and cost saving program have been identified. Can we count on your support for this letter? (pleased see attached)
Yes, for sure!!! (didn't sign and we'll email him that)
5. The Older American's Act was due for reauthorization as of September 2024. During this federal budget season, the Continuing Resolution was stripped down to bare bones leaving the OAA out of it. As the 2025 Legislative session begins, AAAWM will be advocating for this necessary and needed Act. How will you join us in that advocacy?
Will support advocacy for this.
6. Jo Ver Beek's personal request (the others were written questions that Joey received a copy): Now that numerous cuts for potential funding for Michigan and other states have been announced, will Michigan start working nonpartisan?
The budget issues probably will remain contiguous. We will see if the effects of the cuts cause the potential 40% cut in Michigan's revenue how the legislation will respond.

SAMPLE Letter

The Honorable Congressman Moolenaar and Huizenga plus Congresswoman Hillary Schoten as well as Senator Peters and Slotkin.

Subject: Urgent Concern Over Federal Funding Freeze and Its Impact on Vulnerable Seniors

Dear Congressman Moolenaar,

We are writing to express the deep concern of the Area Agency on Aging of Western Michigan (AAAWM) regarding the possible federal freeze of congressionally appropriated funds that was recently implemented and then rescinded. This action would have had devastating consequences for some of the most vulnerable members of our communities, including seniors and individuals with disabilities.

The Area Agency on Aging of Western Michigan (AAAWM), for example, provides **essential** services such as including home-delivered meals, in-home care, and transportation assistance. In 2024, the Older Americans Act funding supported over **15,000 vulnerable individuals** in our region alone, and that number will only continue to grow in 2025. A key partner and recipient of these funds, **Meals on Wheels of Western Michigan**, alone serves over **375,000 meals a year**. **Of these meal recipients, 79% of our homebound clients rely on this meal delivery as their primary meal of the day.**

Many of our clients reside in your district, and we urge you to take immediate action to protect these constituents and ensure they continue receiving the support they depend on. **Please be an ally** to them in the days and weeks ahead. These services we provide are not luxuries, they are **lifelines** that ensure dignity, independence, and basic survival for those in need. Any disruption in funding puts these vulnerable individuals at serious risk.

Our seniors, individuals with disabilities, and their families **cannot afford to wait** while political disputes delay the support they depend on. Please **stand up for your constituents** by ensuring that the funding intended for these vital programs continues.

Thank you for your attention to this urgent matter. I appreciate your commitment to serving our community and look forward to your response on how you plan to address this issue.

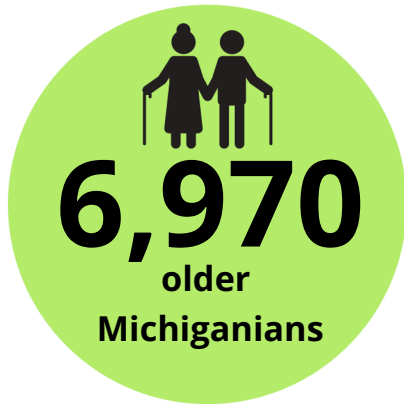
Sincerely,

Silver Key Coalition

Working to Make Michigan a No-Wait State for Senior In-Home Services

MICHIGAN'S OLDER ADULTS ARE WAITING FOR CARE

As of FY 2024,



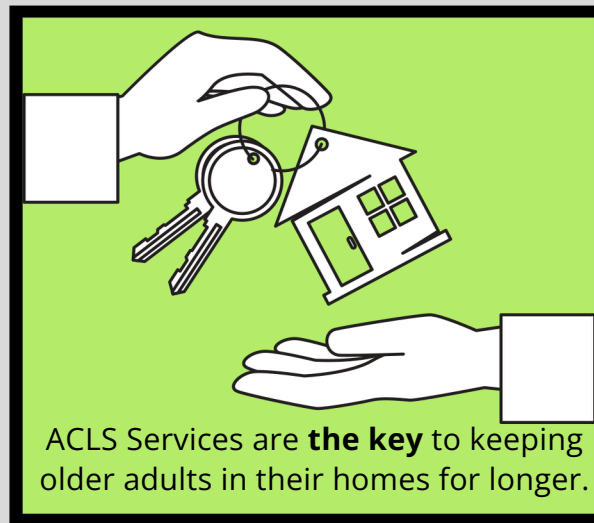
are on waiting lists for in-home care and home-delivered meals.

Older adults on waiting lists are



more likely to end up in a nursing home.

Additional funding supports program growth in response to rising demand, aids the direct care workforce, and addresses the rising costs of providing services.



If ACLS Services can keep only 96 older adults out of Medicaid-funded nursing homes for 1 year, the increase will have paid for itself.

The Silver Key Coalition is requesting a permanent increase of \$8 million for In-Home Services and \$2 million for Home Delivered Meals in the Bureau of Aging, Community Living, and Supports (ACLS Bureau) FY 2026 Budget.

Contact Julie Lowenthal (jlowenthal@ageways.) for more information.